Chapter 1: Data and Statistics

Textbook Exercises:

1. Discuss the differences between statistics as numerical facts and statistics as a discipline or field of study.

2. Every year Condé Nast Traveler conducts an annual survey of subscribers to determine the best new places to stay throughout the world. Table 1.6 shows the ten hotels that were most highly ranked in their 2006 'hot list' survey. Note that (daily) rates quoted are for double rooms and are variously expressed in US dollars, British pounds or euros.

    1. How many elements are in this data set?

    2. How many variables are in this data set?

    3. Which variables are categorical and which variables are quantitative?

    4. What type of measurement scale is used for each of the variables?

3. Refer to Table 1.6.

    a. What is the average number of rooms for the ten hotels?

    b. If €1 = US$1.3149 = £0.8986 compute the average room rate in Euros.

Table 1.6	The ten best new hotels to stay in, in the world			
Hot list ranking	Name of property	Country	Room rate	Number of rooms
1	Amangalla, Galle	Sri Lanka	US$574	30
2	Amanwella, Tangalle	Sri Lanka	US$275	30
3	Bairro Alto Hotel, Lisbon	Portugal	€180	55
4	Basico, Playa Del Carmen	Mexico	US$166	15
5	Beit Al Mamlouka	Syria	£75	8
6	Browns Hotel, London	England	£347	117
7	Byblos Art Hotel Villa Amista, Verona	Italy	€270	60
8	Cavas Wine Lodge, Mendoza	Argentina	US$375	14
9	Convento Do Espinheiro Heritage Hotel & Spa, Evora	Portugal	€213	59
10	Cosmopolitan, Toronto	Canada	£150	97

Source: *Condé Nast Traveler*, May 2006 (http://www.cntraveller.co.uk/Special_Features/The_Hot_List_2006/)

    c. What is the percentage of hotels located in Portugal?

d. What is the percentage of hotels with 20 rooms or fewer?

4. Audio systems are typically made up of an MP3 player, a mini disk player, a cassette player, a CD player and separate speakers. The data in Table 1.7 shows the product rating and retail price range for a popular selection of systems. Note that the code Y is used to confirm when a player is included in the system, N when it is not. Output power (watts) details are also provided (Kelkoo Electronics 2006).

   a. How many elements does this data set contain?

   b. What is the population?

   c. Compute the average output power for the sample.

5. Consider the data set for the sample of eight audio systems in Table 1.7.

   a. How many variables are in the data set?

   b. Which of the variables are quantitative and which are categorical?

   c. What percentage of the audio systems has a four star rating or higher?

   d. What percentage of the audio systems includes an MP3 player?

Table 1.7 A sample of eight audio systems

Brand and model	Product rating (# of stars)	Price (£)	MP3 player	Mini disk player	Cassette player	CD (watts) player	Output
Technics SCEH790	1	320–400	Y	N	Y	Y	360
Yamaha M170	3	162–290	N	N	N	Y	50
Panasonic SCPM29	5	188	Y	N	Y	Y	70
Pure Digital DMX50	3	180–230	N	N	N	Y	80
Sony CMTNEZ3	5	60–100	Y	N	Y	Y	30
Philips FWM589	4	143–200	Y	N	N	Y	400
PHILIPS MCM9	5	93–110	Y	N	Y	Y	100
Samsung MM-C6	5	100–130	Y	N	N	Y	40

Source: Kelkoo (http://audiovisual.kelkoo.co.uk)

6. Columbia House provides CDs to its mail-order club members. A Columbia House Music Survey asked new club members to complete an 11-question survey. Some of the questions asked were:

    a. How many CDs have you bought in the last 12 months?

    b. Are you currently a member of a national mail-order book club? (Yes or No)

    c. What is your age?

    d. Including yourself, how many people (adults and children) are in your household?

    e. What kinds of music are you interested in buying? (15 categories were listed, including hard rock, soft rock, adult contemporary, heavy metal, rap and country.)

    Comment on whether each question provides categorical or quantitative data.

7. The Health & Wellbeing Survey ran over a three-week period (ending 19 October 2007) and 389 respondents took part. The survey asked the respondents to respond to the statement, 'How would you describe your own physical health at this time?' (http://inform.glam.ac.uk/news/2007/10/24/health-wellbeing-staff-survey-results/). Response categories were strongly agree, agree, neither agree or disagree, disagree, and strongly disagree.

    a. What was the sample size for this survey?

    b. Are the data categorical or quantitative?

    c. Would it make more sense to use averages or percentages as a summary of the data for this question?

    d. Of the respondents, 57 per cent agreed with the statement. How many individuals provided this response?

8. State whether each of the following variables is categorical or quantitative and indicate its measurement scale.

    a. Age.

b. Gender.

c. Class rank.

d. Make of car.

e. Number of people favouring closer European integration.

Figure 1.7 Volkswagen's earnings (€m) 1998–2009

9. Figure 1.7 provides a bar chart summarizing the actual earnings for Volkswagen for the years 2000 to 2008 (Source: Volkswagen AG Annual Reports 2001-2008).

    a. Are the data categorical or quantitative?

    b. Are the data times series or cross-sectional?

    c. What is the variable of interest?

    d. Comment on the trend in Volkswagen's earnings over time. Would you expect to see an increase or decrease in 2009?

10. The Hawaii Visitors Bureau collects data on visitors to Hawaii. The following questions were among 16 asked in a questionnaire handed out to passengers during incoming airline flights.

☐ This trip to Hawaii is my: 1st, 2nd, 3rd, 4th, etc.

☐ The primary reason for this trip is: (10 categories including vacation, convention, honeymoon)

☐ Where I plan to stay: (11 categories including hotel, apartment, relatives, camping)

☐ Total days in Hawaii

a. What is the population being studied?

b. Is the use of a questionnaire a good way to reach the population of passengers on incoming airline flights?

c. Comment on each of the four questions in terms of whether it will provide categorical or quantitative data.

11. A manager of a large corporation recommends a $10,000 raise be given to keep a valued subordinate from moving to another company. What internal and external sources of data might be used to decide whether such a salary increase is appropriate?

12. In a recent study of causes of death in men 60 years of age and older, a sample of 120 men indicated that 48 died as a result of some form of heart disease.

    a. Develop a descriptive statistic that can be used as an estimate of the percentage of men 60 years of age or older who die from some form of heart disease.

    b. Are the data on cause of death categorical or quantitative?

    c. Discuss the role of statistical inference in this type of medical research.

13. In 2007, 75.4 per cent of Economist readers had stayed in a hotel on business in the previous 12 months with 32.4 per cent of readers using first/ business class for travel.

    a. What is the population of interest in this study?

    b. Is class of travel a categorical or quantitative variable?

    c. If a reader had stayed in a hotel on business in the previous 12 months would this be classed as a categorical or quantitative variable?

    d. Does this study involve cross-sectional or time series data?

    e. Describe any statistical inferences The Economist might make on the basis of the survey.

Chapter 1: Data and Statistics

Textbook Exercises Solutions:

1. Statistics can be referred to as numerical facts. In a broader sense, statistics is the field of study dealing with the collection, analysis, presentation and interpretation of data.

2. a. 10
    b. 4
    c. Country is a categorical variable; hot list ranking, number of rooms and room rate are quantitative variables.
    d. Country is nominal; room rate and hot list ranking are ordinal; number of rooms and room rate are ratio.

3. a. Average number of rooms = 485/10 = 48.5 or approximately 49 rooms

    b. Average room rate (€) = 2356.66/10 = 235.67

    c. 2 of 10 are located in Portugal; or 20%

    d. 3 of 10 have 20 rooms or less; or 30%

4. a. 8

    b. All brands of audio systems manufactured.

    c. Average output power = 1130/8 = 141.25 watts

5. a. 7

    b. Product rating, Price, Output are quantitative. MP3 player, Mini Disc player, Cassette player and CD player are categorical.

    c. Number of systems rated 4 stars or higher = 5/8 = 62.5%; approximately 63%.

    d. $\dfrac{6}{8} \square 100 \square \square 75\%$

6. Questions a, c, and d provide quantitative data.

    Questions b and e provide categorical data.

7. a. 389

b. The variable is categorical.

c. Percentages.

d. 222 respondents

8. a. Quantitative; ratio

b. Categorical; nominal

c. Categorical (Note: Rank is a numeric label that identifies the position of a student in the class. Rank does not indicate how much or how many and is not quantitative.); ordinal

d. Categorical; nominal

e. Quantitative; ratio

9. a. Quantitative - Earnings measured in billions of euros.

b. Time series with 9 observations

c. Volkswagen's annual earnings.

d. Time series shows an increase in earnings. An increase would be expected in 2009, but it appears that the rate of increase may be slowing.

10.

a. All visitors to Hawaii
b. Yes
c. First and fourth questions provide quantitative data Second and third questions provide-categorical data

11. Internal data on salaries of other employees can be obtained from the personnel department. External data might be obtained from the Department of Labor or industry associations.

12. a. (48/120)100% = 40% in the sample died from some form of heart disease. This can be used as an estimate of the percentage of all males 60 or older who die of heart disease.
   b. The data on cause of death is categorical.

13. a. All readers of The Economist at the time the survey was conducted.

   b. Categorical

   c. Categorical (stayed in a hotel or not stayed in a hotel)

   d. Cross-sectional - all the data relate to the same time.

   e. Using the sample results, we could infer or estimate that in 2007, 75.4% per cent of the population of Economist readers had stayed in a hotel on business in the previous 12 months; also 32.4% of the population of readers used first / business class for travel.

Chapter 1: Data and Statistics

Supplementary Exercises:

14. Statistics released by Emerald, the publisher of TQM Magazine

    (www.brad.ac.uk/acad/management/ectqm), indicate that: the UK provides 30 per cent of

    contributions to the TQM Magazine; north America and Europe provide 20 per cent; south

    and east Asia provide 19 per cent; Australasia provides 9 per cent; the Middle East and Africa

    provide 1 per cent.

    a. Would the geographical source of contributions be described as nominal or ratio data?

    b. What percentage of the applications come from Europe (including the UK) and North
       America?

15. State whether each of the following variables is categorical or quantitative and indicate its
    measurement scale.

    a. Annual sales

    b. Soft-drink size (small, medium, large)

    c. European Socio-economic Classification (Class 1 through Class 10)

    d. Earnings per share

    e. Method of payment (cash, cheque, credit card)

16. The Hawaii Visitors Bureau collects data on visitors to Hawaii. The following questions were

    among 16 asked in a questionnaire handed out to passengers during incoming airline flights in

    June 2001.

    • This trip to Hawaii is my: 1st, 2nd, 3rd, 4th, etc.

- The primary reason for this trip is: (10 categories including vacation, convention, honeymoon)

- Where I plan to stay: (11 categories including hotel, apartment, relatives, camping)

- Total days in Hawaii

a. What is the population being studied?

b. Is the use of a questionnaire a good way to reach the population of passengers on incoming airline flights?

c. Comment on each of the four questions in terms of whether it will provide categorical or quantitative data.

17. IPFI regularly releases definitive statistics on the global recorded music industry. For 2005, a breakdown of Total Music Sales (physical & digital) by Market (www.ifpi.org/site-content/library/worldsales2005-ff.pdf) was confirmed by IPFI as follows:

	US$m	Local Currency
1 USA	7,012	USD
2 Japan	3,718	JPY
3 UK	2,162	GBP
4 Germany	1,457	EUR
5 France	1,248	EUR
6 Canada	544	CAD
7 Australia	440	AUD
8 Italy	428	EUR
9 Spain	369	EUR
10 Brazil	265	BRL
11 Mexico	263	MXP
12 Netherlands	246	EUR
13 Switzerland	206	CHF
14 Russia	194	RUB
15 Belgium	162	EUR
16 South Africa	159	ZAR
17 Sweden	148	SEK
18 Austria	139	EUR
19 Norway	133	NOK
20 Denmark	113	DKK
Other	1,387	
Total	20,795	

a. Is local currency a categorical or quantitative variable?

b. Construct a bar graph for music sales by country in 2005. Is this graph based on cross-sectional data or time series data?

18. A Business Week North American subscriber study collected data from a sample of 2861 subscribers. Fifty-nine percent of the respondents indicated an annual income of $75,000 or more, and 50% reported having an American Express credit card.

a. What is the population of interest in this study?

b. Is annual income a categorical or quantitative variable?

c. Is ownership of an American Express card a categorical or quantitative variable?

d. Does this study involve cross-sectional or time series data?

e. Describe any statistical inferences Business Week might make on the basis of the survey.

19. A Fall 2002 sample survey of 131 investment managers in Barron's Big Money poll revealed the following (Barron's, October 28, 2002):

• 43% of managers classified themselves as bullish or very bullish on the stock market.

• The average expected return over the next 12 months for equities was 11.2%.

• 21% selected health care as the sector most likely to lead the market in the next 12 months.

• When asked to estimate how long it would take for technology and telecom stocks to resume sustainable growth, the managers' average response was 2.5 years.

a. Cite two descriptive statistics.

b. Make an inference about the population of all investment managers concerning the average return expected on equities over the next 12 months.

c. Make an inference about the length of time it will take for technology and telecom stocks to resume sustainable growth.

20. A seven-year medical research study reported that women whose mothers took the drug DES during pregnancy were twice as likely to develop tissue abnormalities that might lead to cancer as were women whose mothers did not take the drug.

   a. This study involved the comparison of two populations. What were the populations?

   b. Do you suppose the data were obtained in a survey or an experiment?

   c. For the population of women whose mothers took the drug DES during pregnancy, a sample of 3980 women showed 63 developed tissue abnormalities that might lead to cancer. Provide a descriptive statistic that could be used to estimate the number of women out of 1000 in this population who have tissue abnormalities.

   d. For the population of women whose mothers did not take the drug DES during pregnancy, what is the estimate of the number of women out of 1000 who would be expected to have tissue abnormalities?

   e. Medical studies often use a relatively large sample (in this case, 3980). Why?

21. A firm wants to test the advertising effectiveness of a new television commercial. As part of the test, the commercial is shown on a local evening TV news programme in the Czech republic. Two days later, a market research firm conducts a telephone survey to obtain information on recall rates (percentage of viewers who recall seeing the commercial) and impressions of the commercial.

   a. What is the population for this study?

   b. What is the sample for this study?

   c. Why would a sample be used in this situation? Explain.

22. AC Nielsen is the world's leading marketing information company with 21,000 employees worldwide offering services in more than 100 countries. Recently AC Nielsen contributed data

to a study on internet usage in Europe (www.internetworldstats.com/stats4.htm) - selected details from which are summarised below:

EUROPE	Population (m)	% Pop. of World	Internet Users (m)	Penetration %	Usage of World	Use Growth 2000-2006
European Union	462	7.1%	240	51.9%	22.1%	157.5%
EU Candidate Countries	110	1.7%	25	22.7%	2.3%	622.1%
Rest of Europe	235	3.6%	44	18.7%	4.0%	417.5%
TOTAL EUROPE	807	12.4%	309	38.2%	28.4%	193.7%
Rest of World	5,692	87.6%	778	13.7%	71.6%	203.9%
TOTAL WORLD	6,500	100.0%	1,086	16.7%	100.0%	200.9%

a. How many populations were involved in this study and how do you think it / they would be defined?

b. Do you think the internet usage figures here were calculated by census or sample surveys? How do you think such surveys would be carried out?

c. Where is the fastest and slowest growth in internet usage taking place? Any comments on this?

23. The Broadcasters' Audience Research Board (BARB) is responsible for providing estimates of the number of people watching television. This includes which channels and programmes are being watched, at what time, and the type of people who are watching at any one time. BARB provides television audience data on a minute-by-minute basis for channels received within the UK. The data is available for reporting nationally and at ITV and BBC regional level and covers all analogue and digital platforms.

For the years 1990-2005, BARB confirms the Annual % Shares of Viewing (Individuals) to be as follows:

Channel

Year	BBC1	BBC2	ITV 1*	C4	five	Others
1990	37	10	44	9	-	-
1991	34	10	42	10	-	4
1992	34	10	41	10	-	5
1993	33	10	40	11	-	6
1994	32	11	39	11	-	7
1995	32	11	37	11	-	9
1996	33.5	11.5	35.1	10.7	-	10.1
1997	30.8	11.6	32.9	10.6	2.3	11.8
1998	29.5	11.3	31.7	10.3	4.3	12.9
1999	28.4	10.8	31.2	10.3	5.4	14.0
2000	27.2	10.8	29.3	10.5	5.7	16.6
2001	26.9	11.1	26.7	10.0	5.8	19.6
2002	26.2	11.4	24.1	10.0	6.3	22.1
2003	25.6	11.0	23.7	9.6	6.5	23.6
2004	24.7	10.0	22.8	9.7	6.6	26.2
2005	23.3	9.4	21.5	9.7	6.4	29.6

* inc GMTV

Here, the Channel "Others" signifies non-terrestrial channels.

a. Is channel a categorical or quantitative variable?

b. Construct a graph of BBC (BBC1 and BBC2) viewing share over the sixteen year period. Use the horizontal axis to display the year and the vertical axis to display the percentage viewing share. Is this graph based on cross-sectional or time series data?

c. Construct a graph for viewing shares in 2005. Is the graph based on cross-sectional or time series data?

24. In a recent research study (www.springerlink.com/content/3hbfafkg8pnp2uq2/) of TV viewing habits by Greek children, 4876 questionnaires - completed by children with the assistance of their parents - were analysed. Key results were as follows:

☐ The mean time spent watching TV ranged from 21-32 hours per week.

☐ The age when children started watching TV correlated with their later educational achievement: good students started watching TV earlier. Bad students, however, watched more TV, as did children from urban areas, and from lower socioeconomic groups.

☐ Children from households with more than one TV (especially if it was in the child's bedroom) also watched more.

☐ Children who watched more TV were less compliant with TV restrictions and more likely to imitate TV characters.

☐ Eating while watching TV was associated with obesity in teenagers.

☐ Most children watched TV from appropriate distances, with the lights on, and with the sound at medium volume.

a. What do you think the researchers were attempting to measure here?

b. What is the population?

c. Why would a sample be used for this situation?

d. What kinds of decisions or actions are likely to be based on this study?

25. A sample of course percentages for five students showed the following results: 72, 65, 82, 90, 76. Which of the following statements are correct, and which should be challenged as being too generalized?

a. The average course percentage for the sample of five students is 77.

b. The average course percentage for all students who took the exam is 77.

c. An estimate of the average course percentage for all students who took the exam is 77.

d. More than half of the students who take this exam will achieve a percentage of between 70 and 85.

e. If five other students are included in the sample, their course percentage will be between 65 and 90.

26. Recent figures by the European Council on Refugees and Exiles (www.ecre.org/) on illegal immigration into Europe are summarized below.

Country/ region of asylum	2001	2002	2003	2004	2005
Albania	160	110	30	20	30

Austria	30,140	39,350	32,360	24,630	22,470
Belarus	220	160	140	170	210
Belgium	24,550	18,810	16,940	15,360	15,960
Bosnia and Herzegovina	730	580	740	200	150
Bulgaria	2,430	2,890	1,550	1,130	820
Croatia	90	100	60	160	190
Cyprus	1,770	950	4,410	9,860	7,770
Czech Rep.	18,090	8,480	11,400	5,460	4,020
Denmark	12,510	6,070	4,590	3,240	2,260
Estonia	10	10	10	10	10
Finland	1,650	3,440	3,220	3,860	3,560
France	54,290	58,970	59,770	58,550	50,050
Germany	88,290	71,130	50,560	35,610	28,910
Greece	5,500	5,660	8,180	4,470	9,050
Hungary	9,550	6,410	2,400	1,600	1,610
Ireland	10,330	11,630	7,900	4,770	4,320
Italy	9,620	16,020	13,460	9,720	9,500
Latvia	10	30	10	10	20
Liechtenstein	110	100	100	70	50
Lithuania	260	290	180	170	120
Luxembourg	690	1,040	1,550	1,580	800
Malta	120	350	570	1,000	1,170
Moldova, Rep. of	250	110	90	110	110
Netherlands	32,580	18,670	13,400	9,780	12,350
Norway	14,780	17,480	15,960	7,950	5,400
Poland	4,530	5,170	6,910	8,080	5,440
Portugal	230	250	90	110	110
Romania	2,430	1,150	1,080	660	590
Russian Federation	1,680	880	740	910	960
Serbia and Montenegro	150	170	140	60	90
Slovak Republic	8,150	9,700	10,360	11,390	3,490
Slovenia	1,510	700	1,100	1,280	1,600
Spain	9,490	6,310	5,920	5,540	5,260
Sweden	23,520	33,020	31,350	23,160	17,530
Switzerland	20,630	26,130	20,810	14,250	10,060
TfYR Macedonia	200	120	2,280	100	10
Turkey	5,040	3,800	3,950	3,910	3,910
Ukraine	920	460	1,370	1,360	1,740
United Kingdom	91,600	103,080	60,050	40,620	30,460
EU-"Old" (15)	394,990	393,450	309,340	241,000	212,590
EU-"New" (10)	44,000	32,090	31,350	38,860	25,250
EU-Total (25)	438,990	425,540	346,690	279,860	237,840
Nordic countries (5)	52,510	60,130	55,200	38,290	28,840
Western Europe (19)	430,560	437,280	346,290	263,350	228,190
Former Yugoslavia (5)	2,680	1,670	4,320	1,800	2,040
Former USSR (7)	6,620	3,450	3,300	3,620	3,980
Total Europe (44)	492,410	481,740	396,770	312,070	263,210

a. Are these time series or cross-sectional data?

b. What are the elements and variables here?

c. Give an example of an observation in this example.

d. Is the scale of measurement used for the quantitative details here interval or ratio?

e. Comment on any trends revealed by the summary.

27. In January 2005, the European Consumer Centre, Dublin (www.ecic.ie) commissioned Insight Statistical Consulting (ISC), a marketing research company, to undertake research on airline complaints in Ireland. Subsequently a telephone survey of a total of 1067 adults in Ireland was conducted. Amongst the questions asked by ISC were the following:

☐ Did you take a flight-only journey within the last year i.e. not any part of a package holiday?

☐ Do you know your rights as an airline passenger?

☐ Have you heard of the small claims court?

a. What is the population being studied?

b. Do you think the choice of a telephone survey a good way to reach the population of interest?

c. Comment on each of the sample questions in terms of whether it will provide categorical or quantitative data.

28. In a survey in 2001, (www.uri.edu/personal/awel5922/gambling.index.html) nearly 500 customers of the online casinos kennyrogers.com, casinoaustralia.com and goodluck.com were asked by Inland Entertainment Corporation (IEC) to confirm their

Primary language

Gender and

Age range

The questionnaire was used for the survey was in English.

Comment on

a. the quality of the survey design employed by IEC and - following on -

b. the validity / precision of results arising from the survey.

Supplementary Exercises Solutions:

14. a. Nominal
    b. 50%

15. a. Quantitative; ratio

    b. Categorical; ordinal

    c. Categorical; ordinal (assuming employees can be ranked by classification)

    d. Quantitative; ratio

    e. Categorical; nominal

16. a. The population is all visitors coming to the state of Hawaii.

    b. Since airline flights carry the vast majority of visitors to the state, the use of questionnaires for passengers during incoming flights is a good way to reach this population. The questionnaire actually appears on the back of a mandatory plants and animals declaration form that passengers must complete during the incoming flight. A large percentage of passengers complete the visitor information questionnaire.

    c. Questions 1 and 4 provide quantitative data indicating the number of visits and the number of days in Hawaii. Questions 2 and 3 provide categorical data indicating the categories of reason for the trip and where the visitor plans to stay.

17. a   Categorical

    b.

```
8000
7000
6000
5000
4000
3000
2000
1000
   0
```

Cross-sectional

18. a. All subscribers of Business Week in North America at the time the survey was conducted.

    b. Quantitative

    c. Categorical (yes or no)

    d. Crossectional - all the data relate to the same time.

    e. Using the sample results, we could infer or estimate 59% of the population of subscribers have an annual income of $75,000 or more and 50% of the population of subscribers have an American Express credit card.

19. a. 43% of managers were bullish or very bullish.

        21% of managers expected health care to be the leading industry over the next 12 months.

    b. We estimate the average 12-month return estimate for the population of investment managers to be 11.2%.

    c. We estimate the average over the population of investment managers to be 2.5 years.

20. a. The two populations are the population of women whose mothers took the drug DES during pregnancy and the population of women whose mothers did not take the drug DES during pregnancy.

    b. It was a survey.

    c. $63 / 3.980 = 15.8$ women out of each 1000 developed tissue abnormalities.

d. The article reported "twice" as many abnormalities in the women whose mothers had taken DES during pregnancy. Thus, a rough estimate would be 15.8/2 = 7.9 abnormalities per 1000 women whose mothers had not taken DES during pregnancy.

e. In many situations, disease occurrences are rare and affect only a small portion of the population. Large samples are needed to collect data on a reasonable number of cases where the disease exists.

21. a. All adult viewers reached by the Czech television station.

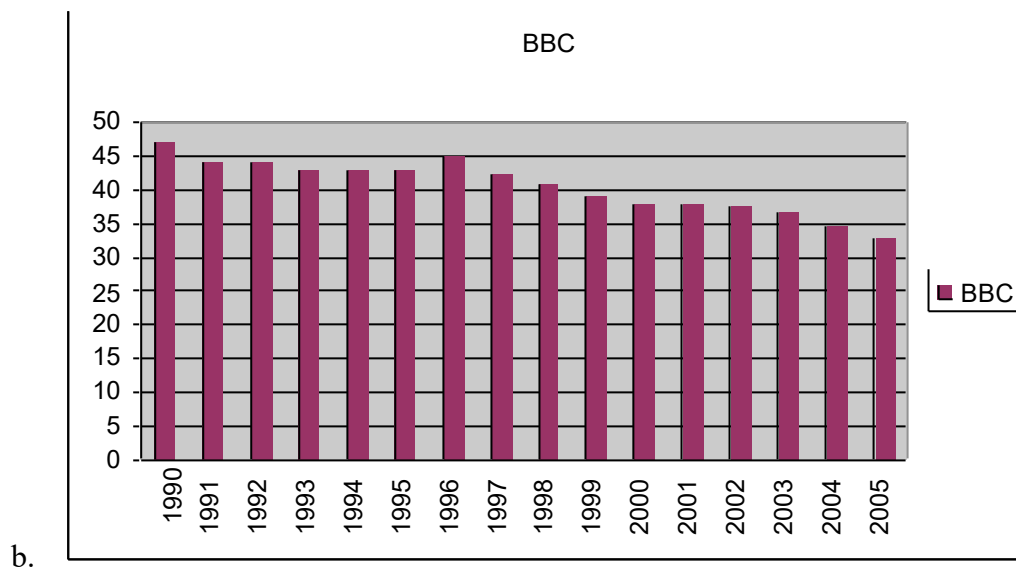b. The viewers contacted in the telephone survey.

c. It would clearly be too costly and time consuming to try to contact all viewers.

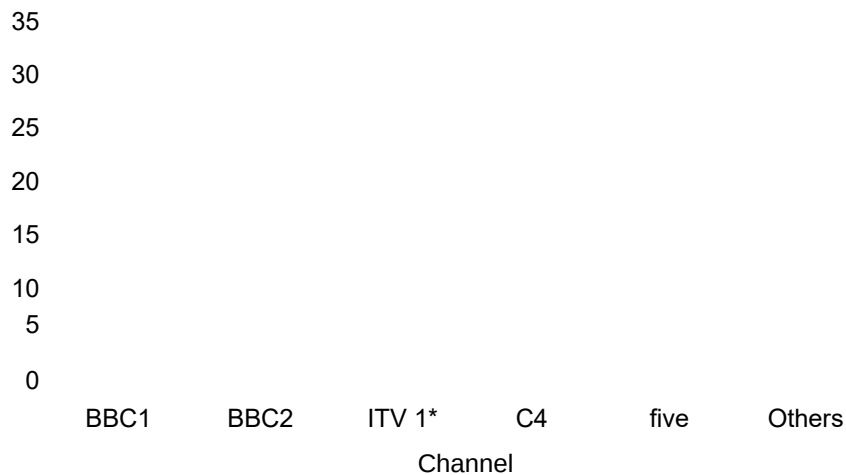22. a. One. All computers in Europe available to the public for internet usage

b. Sample. A statistically representative panel of internet users.

c. EU candidate countries. One measure of the rapid convergence of candidate states with existing EU countries

23. a. Categorical

b.

Time series data

```
35

30

25

20

15

10

 5

 0
         BBC1      BBC2      ITV 1*     C4        five      Others
                              Channel
```

c.

Cross-sectional

24. a. Percent of television sets that were tuned by Greek children to a particular television show and/or total viewing audience.

   b. All television sets in Greece which are available for the children to view. Note this would not include television sets in store displays.

   c. A sample is used because it would be too costly to collect data on all television sets in Greece.

   d. A demographic understanding of Greek children's TV viewing and possible problems associated with viewing habits.

25. a. This is a statistically correct descriptive statistic for the sample.

   b. An incorrect generalization since the data was not collected for the entire population.

   c. An acceptable statistical inference based on the use of the word "estimate."

   d. While this statement is true for the sample, it is not a justifiable conclusion for the entire population.

   e. This statement is not statistically supportable. While it is true for the particular sample observed, it is entirely possible and even very likely that at least some students will be outside the 65 to 90 range of grades.

26. a No

   b. Country; annual illegal immigration totals

% Viewing

   c. United Kingdom   91,600   103,080   60,050   40,620
   30,460

   d. Ratio

   e. Between 2001 and 2005 illegal immigration into the European countries listed as almost halved.

27. a. The population of Irish airline travellers

   b. Yes on the not unreasonable assumption that airline travellers are likely to have phones.

   c. All categorical

28. a. Non-English respondents may have difficulty answering a questionnaire in English.
      There may also be a bias resulting from the particular casinos chosen for the study.

   b. A sample size of 500 is comparatively small by many survey standards so the results are likely to be comparatively imprecise.