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Introduction to Quality

Q#	ANSWER	Q#	ANSWER
1	b	15	d
2	c	16	c
3	design	17	results
4	system	18	inspection
5	degree of usage	19	conforming
6	d	20	review
7	a		
8	quality		
9	e		
10	c		
11	quality		
12	standards		
13	c		
14	d		

2 Total Quality Management

Q#	ANSWER	Q#	ANSWER
1	input	16	d
2	supplier	17	d
3	business (administrative)	18	b
4	e	19	a
5	quality assurance	20	b
6	d	21	c
7	c	22	c
8	d	23	d
9	a	24	flow
10	d	25	b
11	b	26	c
12	a	27	d
13	Source (or process)	28	a
14	d	29	concurrent (or simultaneous)
15	delivery	30	d
		31	Effects
		32	mode
		33	True