## **CHAPTER 2: ETHICAL AND PROFESSIONAL ISSUES**

## **Multiple Choice**

- 1. A crisis worker who has unresolved feelings toward his own mother and gives advice based on this is suffering from:
  - A. self-awareness.
  - B. dual relationship.
  - C. countertransference.
  - D. all of the above.
  - E. none of the above.

ANS: C

- 2. An example of a dual relationship would be:
  - A. sex with a client.
  - B. being friends with a client.
  - C. dating a client.
  - D. all of the above.
  - E. none of the above.

ANS: D

- 3. Who may waive the rights of a client's privileged communications spoken in a counseling sessions?
  - A. The therapist
  - B. The client
  - C. The courts
  - D. None of the above

ANS: B

- 4. A crisis worker must break confidentiality in cases of:
  - A. elder abuse.
  - B. child abuse.
  - C. intent to murder someone.
  - D. all of the above.
  - E. both A and C.

ANS: D

- 5. "Duty to Warn" came from:
  - A. the Tarasoff Case.
  - B. the Child abuse reporting Act of 1966.
  - C. the gravely disabled act of congress.
  - D. none of the above.

ANS: A

- 6. In which stage of cultural sensitivity does the therapist consider culture as distracting from clinical effectiveness?
  - A. Unawareness of cultural issues
  - B. Heightened awareness of culture
  - C. Burden of considering culture
  - D. Toward cultural sensitivity

ANS: C

- 7. Mexican-American families are most likely to be:
  - A. disengaged.
  - B. matriarchal.
  - C. enmeshed.
  - D. none of the above.

ANS: C

- 8. Which is not a typical cultural pattern of Latinos?
  - A. Feminism
  - B. Marianisma
  - C. Machismo
  - D. Familismo

ANS: A

- 9. Shame and obligation are two ideas to keep in mind when working with:
  - A. Mexican-Americans.
  - B. Asian-Americans.
  - C. African-Americans.
  - D. none of the above.

ANS: B

10. Hispanics might be best treated using which theoretical model? A. Psychoanalytical Behavioral B. C. Family systems Existential D. ANS: C 11. "Coming out" crisis refers to: a gay person disclosing his homosexuality to friends and family. a disabled person mainstreaming. В. an adolescent admitting guilt for substance abuse. C. D. none of the above. ANS: A True/False 1. Dual relationship is legal if the patient is legally insane. ANS: F 2. Fiduciary abuse may be considered a part of elder abuse. ANS: T 3. Countertransference refers to the unresolved feelings that the client feels toward the counselor. ANS: F 4. Mandatory reporting laws only apply to situations where children are being abuse. ANS: F 5. Duty to Warn refers to disclosure of a client's intention to harm another. ANS: T 6. Secondary traumatization exists when a crisis worker experiences PTSD after working with a person in crisis.

ANS: T

7.	African Americans tend to develop a culturally bound syndrome known as Ataque de Nervios.
	ANS: F
8.	Much of the family structure seen in African Americans can be understood in terms of the history of slavery.
	ANS: T
9.	African Americans and Asian-Americans usually prefer to deal with counselors in a problem solving model.
	ANS: T
10.	Etic issues refer to those behaviors that are particular to a specific culture or subgroup.
	ANS: F
11.	Emic issues refer to those behaviors that are universal to most cultures.
	ANS: F
12.	Homophobia refers to an unreasonable fear or hatred of a homosexual.
	ANS: T
13.	Someone who is a transgender prefers to dress as the opposite sex but is not gay.
	ANS: F
14.	An emic consideration for a Latina woman who is being battered might be isolation.
	ANS: T
Short Answer/Essay	
1.	When MUST a counselor breech confidentiality?
2.	When MAY a counselor breech confidentiality?
3.	How might countertransference affect crisis intervention?
4.	What is meant by dual relationship?
5.	What are the symptoms and causes of burnout?

- 6. What are effective methods of lessening burnout?
- 7. Describe one behavior pattern typical of each of the following groups that differ from mainstream culture:
  - A. Asian-Americans
  - B. African-Americans
  - C. Mexican-Americans
- 8. What are the stages that beginning counselors typically go through when learning to become culturally sensitive?
- 9. What issues might a gay man face when coming out?