Chapter 2

Courts and Alternative Dispute Resolution

A1.	Federal cour	ts are sup	erior to state	courts.			
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ANSWER: F PAGE: 30 TYPE: = NAT: AACSB Analytic AICPA Legal

B1. The function of the courts is to interpret and apply the law.

ANSWER: T PAGE: 30 TYPE: = NAT: AACSB Analytic AICPA Legal

A2. The courts can decide whether the other branches of government have acted within the scope of their constitutional authority.

ANSWER: T PAGE: 30 TYPE: N
NAT: AACSB Analytic AICPA Legal

B2. State courts are independent of federal courts.

TRUE/FALSE QUESTIONS

ANSWER: T PAGE: 30 TYPE: = NAT: AACSB Analytic AICPA Legal

A3. Minimum contacts with a jurisdiction are never enough to support jurisdiction over a nonresident defendant.

ANSWER: F PAGE: 31 TYPE: N
NAT: AACSB Analytic AICPA Legal

B3. The executive branch is the final authority concerning the constitutionality of a law.

12 TEST BANK A—UNIT ONE:	THE LEGAL ENVIRONMENT OF BUSINESS
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ANSWER: F PAGE: 30 TYPE: + NAT: AACSB Analytic AICPA Legal

A4. The decisions of state trial courts of limited jurisdiction may sometimes be appealed to state trial courts of general jurisdiction.

ANSWER: T PAGE: 33 TYPE: = NAT: AACSB Analytic AICPA Legal

B4. A long arm statute permits a court to obtain jurisdiction over an out-of-state defendant.

ANSWER: T PAGE: 31 TYPE: = NAT: AACSB Analytic AICPA Legal

A5. Concurrent jurisdiction exists when both federal and state courts have the power to hear a particular case.

ANSWER: T PAGE: 34 TYPE: N
NAT: AACSB Analytic AICPA Legal

B5.	A state court cannot exercise jurisdiction over property located within the state's boundaries regardless of the property owners' location.								
	ANSWER: T NAT: AACSB Analytic	PAGE:	31 AICPA Legal	TYPE:	N				
A6.	Any lawsuit involving a federal qu	uestion can	originate in a federal	court.					
	ANSWER: T NAT: AACSB Analytic	PAGE:	34 AICPA Legal	TYPE:	=				
B6.	For purposes of diversity of citiz which it is incorporated.	enship, a co	orporation is a citize	n only of t	the state in				
	ANSWER: F NAT: AACSB Analytic	PAGE:	34 AICPA Legal	TYPE:	=				
A7.	Cyberspace is its own jurisdiction								
	ANSWER: F NAT: AACSB Analytic	PAGE:	34 AICPA Critical Th	TYPE: inking	=				
B7.	A business firm may have to coactively targets customers.	omply with	the laws of any jun	risdiction i	n which it				
	ANSWER: T NAT: AACSB Reflective	PAGE:	34 AICPA Critical Th	TYPE: inking	N				
A8.	Venue is the term for the subject	matter of a	case.						
	ANSWER: F NAT: AACSB Analytic	PAGE:	35 AICPA Legal	TYPE:	N				
B8.	To have standing to sue, a party injury by the action about which h			been threa	tened with				
	ANSWER: T NAT: AACSB Analytic	PAGE:	36 AICPA Legal	TYPE:	=				
A9.	A justiciable controversy is a case be served—will be controversial.	in which th	ne court's decision—	the "justic	e" that will				
	ANSWER: F NAT: AACSB Analytic	PAGE:	36 AICPA Legal	TYPE:	=				

14	TEST BANK A—UNIT ONE: THE LEGAL ENVIRONMENT OF BUSINESS					
B9.	The federal court system does not	include the	U.S. Court of Interna	ational Trac	le.	
	ANSWER: F NAT: AACSB Analytic	PAGE:	37 AICPA Legal	TYPE:	N	
A10.	The federal equivalent of a state tr	ial court is	a U.S. court of appea	ls.		
	ANSWER: F NAT: AACSB Analytic	PAGE:	40 AICPA Legal	TYPE:	=	
B10.	The jurisdiction of state courts of a	appeals is su	ubstantially limited to	hearing ap	peals.	
	ANSWER: T NAT: AACSB Reflective	PAGE:	38 AICPA Critical Thi	TYPE: nking	=	
A11.	The United States Supreme Court state courts.	has appella	ate authority over all	cases deci	ded in the	
	ANSWER: F NAT: AACSB Analytic	PAGE:	41 AICPA Legal	TYPE:	=	
B11.	Federal cases typically originate in	federal dis	strict courts.			
	ANSWER: T NAT: AACSB Reflective	PAGE:	40 AICPA Critical Thi	TYPE: nking	=	
A12.	Alternative dispute resolution refecurt system.	ers to any n	nethod for resolving	a dispute o	outside the	
	ANSWER: T NAT: AACSB Reflective	PAGE:	41 AICPA Critical Thi	TYPE: nking	=	
B12.	The United States Supreme Court if a question of federal law is invo		a decision by a state	e's highest	court only	
	ANSWER: T NAT: AACSB Analytic	PAGE:	41 AICPA Legal	TYPE:	=	
A13.	In some courts, pretrial negotiation	n is mandato	ory.			
	ANSWER: T NAT: AACSB Reflective	PAGE:	42 AICPA Legal	TYPE:	=	
B13.	Most lawsuits are settled or dismis	sed before	they go to trial.			

ANSWER: T PAGE: 41 TYPE: = NAT: AACSB Reflective AICPA Risk Analysis

A14. Negotiation is the most complex form of alternative dispute resolution.

ANSWER: F PAGE: 42 TYPE: = NAT: AACSB Reflective AICPA Critical Thinking

10	TEST BANK A—UNIT ONE: THE LEGAL ENVIRONMENT OF BUSINESS							
B14.	In mediation, the mediator proposes a solution that includes what compromises are necessary to reach an agreement.							
	ANSWER: T NAT: AACSB Reflective	PAGE:	42 AICPA Critical Th	TYPE: inking	=			
A15.	No court offers mediation as an op-	otion before	a case goes to trial.					
	ANSWER: F NAT: AACSB Reflective	PAGE:	42 AICPA Legal	TYPE:	=			
B15.	Mediation is adversarial in nature.							
	ANSWER: F NAT: AACSB Reflective	PAGE:	42 AICPA Critical Th	TYPE: inking	=			
A16.	An arbitrator can never render a le	gally bindi	ng decision.					
	ANSWER: F NAT: AACSB Analytic	PAGE:	43 AICPA Legal	TYPE:	=			
B16.	A court's review of an arbitrator's	award may	be restricted.					
	ANSWER: T NAT: AACSB Analytic	PAGE:	45 AICPA Legal	TYPE:	=			
A17.	In early neutral case evaluation, a weaknesses forms the basis for neg			party's stre	engths and			
	ANSWER: T NAT: AACSB Reflective	PAGE:	47 AICPA Critical Th	TYPE: inking	=			
B17.	Mandatory arbitration clauses in e	mployment	contracts are not enf	forceable.				
	ANSWER: F NAT: AACSB Analytic	PAGE:	45 AICPA Legal	TYPE:	=			
A18.	A court will review a contract for	validity eve	n if it contains an arl	oitration cla	use.			
	ANSWER: F NAT: AACSB Analytic	PAGE:	48 AICPA Legal	TYPE:	N			
B18.	A mini-trial is a private proceeding case before the other party.	ng in which	n each party's attorn	ey argues t	he party's			
	ANSWER: T	PAGE:	47	TYPE:	=			

NAT: AACSB Reflective AICPA Critical Thinking

A19. Most online dispute resolution services apply general, universal legal principles to resolve disputes.

ANSWER: T PAGE: 48 TYPE: N NAT: AACSB Technology AICPA Leveraging Technology

B19. The verdict in a summary jury trial is binding.

ANSWER: F PAGE: 47 TYPE: N
NAT: AACSB Analytic AICPA Legal

A20. A choice-of-law clause is a provision in a contract that excuses a party from liability for nonperformance due to "acts of God."

ANSWER: F PAGE: 48 TYPE: N
NAT: AACSB Analytic AICPA Legal

B20. A choice-of-law clause designates the jurisdiction for the litigation of disputes arising under a contract.

ANSWER: F PAGE: 48 TYPE: N
NAT: AACSB Reflective AICPA Critical Thinking

MULTIPLE CHOICE QUESTIONS

- A1. The Ohio state legislature passes a law to regulate local delivery services. The final authority regarding the constitutionality of this law is
 - a. the judicial system.
 - b. the president of the United States.
 - c. the governor of Ohio.
 - d. the U.S. Congress.

ANSWER: A PAGE: 30 TYPE: = NAT: AACSB Reflective AICPA Legal

- B1. Harry, a resident of Indiana, has an accident with Jane, a resident of Kentucky, while driving through that state. Jane files a suit against Harry in Kentucky. Regarding Harry, Kentucky has
 - a. diversity jurisdiction.
 - b. in personam jurisdiction.
 - c. in rem jurisdiction.
 - d. no jurisdiction.

ANSWER: B PAGE: 31 TYPE: = NAT: AACSB Reflective AICPA Legal

- A2. Hua, a resident of Illinois, owns a warehouse in Indiana. A dispute arises over the ownership of the warehouse with Jac, a resident of Kentucky. Jac files a suit against Hua in Indiana. Regarding this suit, Indiana has
 - a. diversity jurisdiction.
 - b. in personam jurisdiction.
 - c. in remjurisdiction.
 - d. no jurisdiction.

ANSWER: C PAGE: 31 TYPE: + NAT: AACSB Reflective AICPA Legal

- B2. Paula, a resident of California, owns a farm in Iowa. A dispute arises over the ownership of the farm with Don, a resident of Nevada. Don files a suit against Paula in Iowa. Regarding this suit, Iowa has
 - a. diversity jurisdiction.
 - b. in personam jurisdiction.
 - c. in rem jurisdiction.
 - d. no jurisdiction.

ANSWER: C PAGE: 31 TYPE: = NAT: AACSB Reflective AICPA Legal

- A3. Alpha Company files a suit against Beta, Inc., in a Colorado court with general jurisdiction. In a Delaware court with limited jurisdiction, E-Sales Corporation files a suit against First State Bank. The difference between general and limited jurisdiction is
 - a. the subject matter of the cases that the courts can decide.
 - b. whether a case is being heard for the first time.
 - c. whether a suit is filed against a single individual or many people.
 - d. whether a suit is filed by a citizen or by a business.

ANSWER: A PAGE: 33 TYPE: + NAT: AACSB Reflective AICPA Legal

- B3. Sam, a citizen of Tennessee, files a suit in a Tennessee state court against United Sales Corporation, a Wyoming company that does business in Tennessee. The court has original jurisdiction, which means that
 - a. the case is being heard for the first time.
 - b. the court does not have concurrent jurisdiction.
 - c. the court has standing.
 - d. the court has venue.

ANSWER: A PAGE: 33 TYPE: N
NAT: AACSB Reflective AICPA Legal

- A4. Stan, a citizen of Texas, wants to file a suit against Uma, a citizen of Virginia. Their diversity of citizenship may be a basis for
 - a. any court to exercise in rem jurisdiction.
 - b. a federal district court to exercise original jurisdiction.
 - c. a U.S. court of appeals to exercise appellate jurisdiction.
 - d. the United States Supreme Court to issue a writ of certiorari.

ANSWER: B PAGE: 34 TYPE: = NAT: AACSB Reflective AICPA Legal

- B4. Jo files a suit against Lara in a Missouri state court. Lara's only connection to Missouri is an ad on the Web originating in Nebraska. For Missouri to exercise jurisdiction, the issue is whether Lara, through her ad, has
 - a. a commercial cyber presence in Missouri.
 - b. conducted substantial business with Missouri residents.
 - c. general maximum contact with Missouri.
 - d. solicited virtual business in Missouri.

ANSWER: B PAGE: 34 TYPE: N
NAT: AACSB Reflective AICPA Legal

- A5. LCD TV Company, a firm in Minnesota, advertises on the Web. A court in North Dakota would be most likely to exercise jurisdiction over LCD if the firm
 - a. conducted substantial business with North Dakota residents through its Web site.
 - b. interacted with any North Dakota resident through its Web site.

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- c. only advertised without interactivity at its Web site.
- d. suddenly removed its ad from the Internet.

ANSWER: A PAGE: 34 TYPE: +

NAT: AACSB Reflective AICPA Legal

- B5. Lee files a suit in Michigan against Ned over the ownership of a boat docked in a Michigan harbor. Lee and Ned are residents of Ohio. Ned could ask for a change of venue on the ground that Ohio
 - a. has a sufficient stake in the matter.
 - b. has jurisdiction.
 - c. has sufficient minimum contacts with the parties.
 - d. is a more convenient location to hold the trial.

ANSWER: D PAGE: 35 TYPE: =

NAT: AACSB Reflective AICPA Legal

A6.	thro	o files a suit against Nik in an Ohio state court, noting that Nik operates a Web site ugh which Ohio residents have done substantial business with him. The court is t likely to exercise jurisdiction over Nik if Milo's claim arises from
	a.	anything an Ohio resident has done.
	h	Nilr's Web site activities

b. Nik's Web site activities.

c. nothing an Ohio resident has done.

d. something other than Nik's Web site.

ANSWER: B PAGE: 34 TYPE: N
NAT: AACSB Reflective AICPA Critical Thinking

- B6. Child's Play, Inc., sells a toy with a dangerous defect. Drew buys the toy for his son but discovers the defect before the child is injured. Drew files a suit against Child's Play. The firm's best ground for dismissal of the suit is that Drew does not have
 - a. certiorari.
 - b. jurisdiction.
 - c. standing to sue.
 - d. sufficient minimum contacts.

ANSWER: C PAGE: 36 TYPE: = NAT: AACSB Reflective AICPA Decision Modeling

- A7. Liu files a suit against Macro Sales, Inc., in a New Jersey state court based on a Web site through which New Jersey residents can do business with Macro. The court will most likely exercise jurisdiction over Macro if the interactivity of the site is seen as
 - a. a "substantial enough" connection with the state.
 - b. "downloading" from the state.
 - c. not connected with the state.
 - d. "uploading" to the state.

ANSWER: A PAGE: 34 TYPE: N
NAT: AACSB Reflective AICPA Critical Thinking

- B7. Kit loses her suit against Lou in a Minnesota state trial court. Kit appeals to the state court of appeals and loses again. Kit would appeal next to
 - a. a U.S. district court.
 - b. the Minnesota Supreme Court.
 - c. the United States Supreme Court.
 - d. the U.S. Court of Appeals for the Eighth Circuit.

ANSWER: B PAGE: 39 TYPE: N
NAT: AACSB Reflective AICPA Critical Thinking

A8.	Inferior Company sells products that are poorly made. Jock, who has never bought an
	Inferior product, files a suit against Inferior, alleging that its products are defective. The
	firm's best ground for dismissal of the suit is that Jock does not have

- a. certiorari.
- b. jurisdiction.
- c. standing.
- d. sufficient minimum contacts.

ANSWER: C PAGE: 36 TYPE: = NAT: AACSB Reflective AICPA Decision Modeling

- B8. The Idaho Supreme Court rules against Jiffy Mart in a case against Kwik Stop Stores, Inc. Jiffy Mart files an appeal with the United States Supreme Court. The Court does not hear the case. This
 - a. is a decision on the merits with value as a precedent.
 - b. indicates agreement with the Idaho court's decision.
 - c. means nothing.
 - d. means that the Idaho court's decision is the law in Idaho.

ANSWER: D PAGE: 41 TYPE: + NAT: AACSB Reflective AICPA Legal

- A9. Mary wins her suit against National Manufacturing Company. National's best ground for appeal is the trial court's interpretation of
 - a. the conduct of the witnesses during the trial.
 - b. the credibility of the evidence that Mary presented.
 - c. the dealings between the parties before the suit.
 - d. the law that applied to the issues in the case.

ANSWER: D PAGE: 38 TYPE: = NAT: AACSB Reflective AICPA Legal

B9.	Miles files a suit against Nina. At the trial, each party's attorney presents the party's case before a judge who hears the dispute and renders a legally binding decision. This is						
	a. b. c. d.	arbitra litigat media negoti	ion. tion.				
	ANSV		B AACSB Reflective	PAGE:	41 AICPA Critical Th	TYPE: inking	=
A10.	to the	U.S. C	suit in a federal distr court of Appeals for Supreme Court to he	the Second	Circuit, and loses a		
	 a. not required to hear the case. b. required to hear the case because Cathy lost in a federal court. c. required to hear the case because Cathy lost in a lower court. d. required to hear the case because it is an appeal. 						
	ANSV		A AACSB Reflective	PAGE:	41 AICPA Legal	TYPE:	=
B10.			t against Tina. Befor ve their dispute. A th				
	a. b. c. d.	arbitra litigat media negoti	ion. tion.				
	ANSV	VER: NAT:	C AACSB Reflective	PAGE:	42 AICPA Critical Th	TYPE: inking	=
A11.	•		o appeal his case aga must ask the Court to	_	-	Inited States	s Supreme
	a.b.c.d.	cert jurisdi standi venue	ng.				
	ANSV		A AACSB Reflective	PAGE:	41 AICPA Legal	TYPE:	=

PAGE:

45

AICPA Legal

TYPE:

+

review the sufficiency of the evidence.

set aside the award.

NAT: AACSB Reflective

Α

c.

d.

ANSWER:

Fact Pattern 2-A1 (Questions A14-A16 apply)
Java Cafes, Inc., and Kaffe Import Corporation dispute a term in their contract.

- A14. Refer to Fact Pattern 2-A1. The least expensive method to resolve the dispute between Java and Kaffe may be
 - a. arbitration because the case will be heard by a mini-jury.
 - b. litigation because each party will pay its own legal fees.
 - c. mediation because the dispute will be resolved by a non-expert.
 - d. negotiation because no third parties are needed.

ANSWER: D PAGE: 42 TYPE: = NAT: AACSB Reflective AICPA Risk Analysis

- B14. Eager Workers, Inc., and Factory Assembly Company have their dispute resolved in arbitration. The arbitrator makes a mistake in a conclusion of law. This is a ground for a court to
 - a. do nothing.
 - b. review the merits of the dispute.
 - c. review the sufficiency of the evidence.
 - d. set aside the award.

ANSWER: D PAGE: 45 TYPE: +
NAT: AACSB Reflective AICPA Legal

Fact Pattern 2-A1 (Questions A14-A16 apply)
Java Cafes, Inc., and Kaffe Import Corporation dispute a term in their contract.

- A15. Refer to Fact Pattern 2-A1. If Java and Kaffe have a long-standing business relationship that they would like to continue, a preferred method of settling their dispute may be mediation because
 - a. the case will be heard by a mini-jury.
 - b. the dispute will eventually go to trial.
 - c. the process is not adversarial.
 - d. the resolution of the dispute will be decided an expert.

ANSWER: C PAGE: 42 TYPE: = NAT: AACSB Reflective AICPA Risk Analysis

B15. Jan and Kyle sign a contract that provides that if a dispute arises, they will submit to arbitration. A dispute arises, but before it goes to arbitration, Jan files a suit against Kyle. The court will likely

hear the suit and then order the parties to arbitrate. a. hear the suit without ordering the parties to arbitrate. b. order relief without hearing the suit or compelling the parties to arbitrate. c. d. order the parties to arbitrate. ANSWER: D PAGE: 45 TYPE: = NAT: AACSB Reflective **AICPA Risk Analysis** Fact Pattern 2-A1 (Questions A14-A16 apply) Java Cafes, Inc., and Kaffe Import Corporation dispute a term in their contract. Refer to Fact Pattern 2-A1. Resolving the dispute between Java and Kaffe by having a neutral third party render a binding decision is one of the advantages of arbitration. conciliation. b. intervention. c. mediation. d. ANSWER: Α PAGE: TYPE: NAT: AACSB Reflective AICPA Risk Analysis B16. Far Trade Company and Good Shipping. Inc., have their dispute resolved in arbitration. The arbitrator meets with Far's representative to discuss the dispute outside the presence of Good's representative, before determining the award. If this meeting substantially prejudiced Good's rights, a court will most likely do nothing. a. review the merits of the dispute. b. review the sufficiency of the evidence. c. set aside the award. d. ANSWER: PAGE: TYPE: 45 +NAT: AACSB Reflective AICPA Legal Consumer Sales Corporation and Dion agree to resolve their dispute in arbitration. The arbitrator's decision is called a conclusion of law. a. b. a finding of fact. an award. c. d. a verdict. ANSWER: \mathbf{C} TYPE: PAGE: 43 NAT: AACSB Reflective AICPA Legal

			CHAPT	ER 2: COUI	RTS AND AI	TERNATIVE DI	SPUTE RESOLUTIO	ON 27			
B17.	case 1	Molly files a suit against Nick. They meet, and each party's attorney argues the party's case before a judge and jury. The jury presents an advisory verdict, after which the judge meets with the parties to encourage them to settle their dispute. This is									
	a. b. c. d.	court-c	nary jury ordered ai	trial. bitration. se evaluation	on.						
	ANSV		B AACSB	Reflective	PAGE:	47 AICPA Lega	TYPE:	=			
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- A18. Transnational Corporation and UniShip, Inc., agree to a contract that includes an arbitration clause. If a dispute arises, a court having jurisdiction may
 - monitor any arbitration until it concludes. a.
 - order an arbitrator to rule in a particular way. b.
 - order a party to bring the dispute to court. c.
 - order a party to submit to arbitration. d.

ANSWER: 45 TYPE: D PAGE: =NAT: AACSB Reflective AICPA Legal

- United, Inc., a U.S. firm, and Wallaby, Ltd., an Australian firm, enter into a contract B18. that does not have a forum-selection or choice-of-law clause. Litigation between United and Wallaby over a dispute involving this contract may occur in
 - Australia only. a.
 - Australia or the United States, but not both. b.
 - Australia, the United States, or both. c.
 - d. the United States only.

ANSWER: PAGE: 48 TYPE: =NAT: AACSB Reflective AICPA Legal

- A19. Vince files a suit against Will. Vince and Will meet, and each party's attorney argues the party's case before a judge and jury. The jury presents an advisory verdict, after which the judge meets with the parties to encourage them to settle their dispute. This is
 - court-ordered arbitration. a.
 - b. early neutral case evaluation.
 - a mini-trial. c.
 - d. a summary jury trial.

ANSWER: D PAGE: 47 TYPE: NAT: AACSB Reflective AICPA Legal

- B19. To resolve a dispute, Amy in Boston and Chris in Denver utilize E-Solution, an online dispute resolution (ODR) service. This limits these parties' recourse to the courts
 - a. not at all.
 - b. until the ODR service has issued a decision.
 - c. with respect to any dispute arising between them.
 - d. with respect to this dispute only.

ANSWER: A PAGE: 48 TYPE: N
NAT: AACSB Reflective AICPA Legal

- A20. Dick submits his claim against EZ Sales Corporation to FairSettle.com, a private, online dispute resolution forum. At any time, an appeal of the dispute to a court may be made by
 - a. Dick only.
 - b. Dick or EZ.
 - c. EZ only.
 - d. neither Dick nor EZ.

ANSWER: B PAGE: 48 TYPE: = NAT: AACSB Reflective AICPA Legal

- B20. A clause in a contract between Timber Corporation, a U.S. firm, and Wang, Ltd., a Japanese firm, specifies that disputes over the contract will be adjudicated in the United States. This is
 - a. a domestic-dispute clause.
 - b. a forum-selection clause.
 - c. an adjudication clause.
 - d. an arbitration clause.

ANSWER: B PAGE: 48 TYPE: = NAT: AACSB Reflective AICPA Legal

ESSAY QUESTIONS

A1. Quik Results, Inc., a Maine corporation, makes and sells Power Up!, a weight-gain and muscle-building supplement. Orin, a citizen of New York, sees an ad for Power Up! in WorkOut magazine and buys it in New York City at a local health club. Within ten days of beginning to use Power Up!, Orin suffers internal injuries. Alleging that the

injuries are caused by Power Up!, Orin files a suit against Quik in a New York state court. Quik asks the court to dismiss the suit on the ground that it does not have personal jurisdiction over Quik. What is the court most likely to rule and why?

ANSWER: The court will most likely refuse to dismiss the suit and allow the action to proceed, because Quik (the defendant) advertised and sold its product Power Up! in New York to New York residents and thus subjected itself to being sued in New York. In other words, because Quik purposefully availed itself of the privilege of conducting business in New York, it had sufficient minimum contacts with the state for a New York state court to exercise jurisdiction over Quik.

PAGE: 31–33 TYPE: N
NAT: AACSB Reflective AICPA Decision Modeling

B1. MicroWare hosts a Web site that advertises its software products, features upgrades and "patches" for its existing software products, and accepts orders for the products from consumers throughout the world. Mary, who owns and operates Business Records, Inc., a small bookkeeping and payroll business in Colorado, orders from the Web site a copy of MicroWare's Office Books software. Office Books is designed to help accountants and bookkeepers keep accurate business records. When Office Books is found to have a defect in its calculating program, MicroWare offers a patch on its Web site to fix the problem. Mary has already lost several customers because of the miscalculating defect, however, and files a suit against MicroWare in a Colorado state court. Can the court exercise jurisdiction over MicroWare? Why or why not?

ANSWER: Some courts have upheld exercises of jurisdiction on the basis of the accessibility of a Web page. Other courts have concluded that without more, a presence on the Web is not enough to support jurisdiction over a nonresident. The standard that is generally accepted for evaluating the exercise of jurisdiction based on contacts over the Internet is a "sliding scale." On the scale, a court's exercise of personal jurisdiction depends on the amount of business that an individual or firm transacts over the Internet. A Web site that provides upgrades and "patches," and accepts orders from customers has a high degree of interactivity. There may be a question as to the amount of business that MicroWare transacts with residents of Colorado. If that business is substantial, MicroWare would likely be subject to the court's jurisdiction.

PAGES: 34–35 TYPE: =
NAT: AACSB Reflective AICPA Decision Modeling

A2. Elle is walking to work along a sidewalk next to a road. A truck owned by Fast Distribution Company (FDC) strikes and injures Elle, causing her injuries that result in more than \$250,000 in medical expenses. Elle is a resident of Georgia, where the accident occurred. FDC has its principal place of business, and is incorporated, in Delaware. In what court may Elle sue FDC?

ANSWER: Elle may sue FDC in Delaware, because FDC has its principal place of business, and is incorporated, in that state. FDC may be sued in Georgia, because that is where Elle's injury occurred. FDC may be subject to Elle's suit in a federal court, because the parties have diversity of citizenship (Elle is a resident of Georgia and FDC has its principal place of business, and is incorporated, in Delaware) and the amount in controversy is more than \$75,000 (the cost of Elle's injuries is more than \$250,000).

PAGE: 31–34 TYPE: =

NAT: AACSB Reflective AICPA Decision Modeling

B2. Worldwide Trucking Corporation files a suit in a state court against XL Service Company, and wins. XL appeals the court's decision, asserting that the evidence presented at trial to support Worldwide's claim was such that no reasonable jury could have found for the plaintiff. Therefore, argues XL, the appellate court should reverse the trial court's decision. May an appellate court ever reverse a trial court's findings with respect to questions of fact?

ANSWER: An appellate court will reverse a lower court's decision on the basis of the facts only when the finding is clearly erroneous (that is, when it is contrary to the evidence presented at trial) or when there is no evidence to support the finding. Appellate courts normally defer to a judge's decision with regard to the facts of a case, however, for a number of reasons. First, trial judges routinely sit as fact finders. As a result, they develop a particular expertise in determining what kind of evidence and testimony is reliable and what kind is not. Second, trial judges and juries have the opportunity to observe witnesses and tangible evidence first hand. The appellate court sees only a cold record of the trial court proceedings and therefore cannot make the kind of judgments about the credibility of witnesses and the persuasiveness of evidence that can be gleaned only from first-hand experience.

PAGES: 38–39 TYPE: =

NAT: AACSB Reflective AICPA Critical Thinking