

Test Bank

Cultural Diversity: A Primer for the Human Services

5th Edition

Multiple Choice

1. Which of the following is NOT identified as a reason for the underutilization of community services by culturally diverse clients?
 - A. Mistrust of providers abilities
 - B. Unfamiliarity with services available
 - C. Lack of services designed for issues specific to an ethnic group
 - D. Discomfort with the environment

ANS: C

REF: Introduction

2. In the context of culturally competent service provision, being unaware of differences in cultural style would be considered:
 - A. discrimination.
 - B. racism.
 - C. cultural unawareness.
 - D. unethical.

ANS: A

REF: Introduction

3. The term “racial group” is defined as:
 - A. a group that shares a common culture.
 - B. a group that shares a distinctive genetic heritage.
 - C. non-Whites.
 - D. a group that shares a common culture and genetic heritage.

ANS: B

REF: Introduction

4. The term White ethnics refers to:
- A. Whites who have recently immigrated to the U.S.
 - B. ethnic groups who share physical characteristics with White, dominant culture.
 - C. dominant group members whose origins are not from Northern Europe.
 - D. dominant group members who, despite Northern European origins, affiliate strongly with ethnic minority groups.

ANS: C

REF: Introduction

5. All of the following are critical demographic items to guide the need of a culturally diverse client EXCEPT:
- A. place of birth.
 - B. number of generations in the United States.
 - C. language spoken at home.
 - D. all of the above are essential to know.

ANS: D

REF: Introduction

6. The surest indicator of cultural insensitivity, according to the author, is:
- A. the inability to create a welcoming environment for clients of color.
 - B. the lack of understanding of cultural definitions of health and illness.
 - C. unawareness of one's own prejudices.
 - D. the belief that all members of a particular group share all characteristics.

ANS: D

REF: Introduction

ESSAY QUESTIONS

1. The author describes four common characteristics/experiences of culturally diverse clients. Describe these characteristics and discuss the possible related issues that may be present in the helping process.

REF: Introduction

2. What issues might arise due to differences within ethnic groups? How might a provider assess these individual and cultural factors and understand their meaning?

REF: Introduction

3. The first task of any cross-cultural worker is to carefully assess the client's demographic and cultural situation. Expand on the critical information deemed necessary in determining the needs of a culturally diverse client.

REF: Introduction