

MULTIPLE CHOICE

1. Which outcome, focused on recovery, would be expected in the plan of care for a patient living in the community with serious and persistent mental illness? Within 3 months, the patient will:
 - a. deny suicidal ideation.
 - b. report a sense of well-being.
 - c. take medications as prescribed.
 - d. attend clinic appointments on time.

ANS: B

Recovery emphasizes managing symptoms, reducing psychosocial disability, and improving role performance. The goal of recovery is to empower the individual with mental illness to achieve a sense of meaning and satisfaction in life and to function at the highest possible level of wellness. The incorrect options focus on the classic medical model rather than recovery.

DIF: Cognitive Level: Application REF: Pages: 2-3

TOP: Nursing Process: Outcomes Identification

MSC: NCLEX: Health Promotion and Maintenance

2. A patient is hospitalized for depression and suicidal ideation after their spouse asks for a divorce. Select the nurse's most caring comment.
 - a. "Let's discuss some means of coping other than suicide when you have these feelings."
 - b. "I understand why you're so depressed. When I got divorced, I was devastated too."
 - c. "You should forget about your marriage and move on with your life."
 - d. "How did you get so depressed that hospitalization was necessary?"

ANS: A

The nurse's communication should evidence caring and a commitment to work with the patient. This commitment lets the patient know the nurse will help. Probing and advice are not helpful or therapeutic interventions.

DIF: Cognitive Level: Application REF: Pages: 6-8

TOP: Nursing Process: Implementation MSC: NCLEX: Psychosocial Integrity

3. In the shift-change report, an off-going nurse criticizes a patient who wears heavy makeup. Which comment by the nurse who receives the report best demonstrates advocacy?
 - a. "This *is* a psychiatric hospital. Craziness is what we are all about."
 - b. "Let's all show acceptance of this patient by wearing lots of makeup too."
 - c. "Your comments are inconsiderate and inappropriate. Keep the report objective."
 - d. "Our patients need our help to learn behaviors that will help them get along in society."

ANS: D

Accepting patients' needs for self-expression and seeking to teach skills that will contribute to their well-being demonstrate respect and are important parts of advocacy. The on-coming nurse needs to take action to ensure that others are not prejudiced against the patient. Humor can be appropriate within the privacy of a shift report but not at the expense of respect for patients. Judging the off-going nurse in a critical way will create conflict. Nurses must show compassion for each other.

DIF: Cognitive Level: Application

REF: Page: 8

TOP: Nursing Process: Implementation

MSC: NCLEX: Safe, Effective Care Environment

4. A nurse assesses a newly admitted patient with depression. Which statement is an example of "attending"?
- a. "We all have stress in life. Being in a psychiatric hospital isn't the end of the world."
 - b. "Tell me why you felt you had to be hospitalized to receive treatment for your depression."
 - c. "You will feel better after we get some antidepressant medication started for you."
 - d. "I'd like to sit with you a while so you may feel more comfortable talking with me."

ANS: D

Attending is a technique that demonstrates the nurse's commitment to the relationship and reduces feelings of isolation. This technique shows respect for the patient and demonstrates caring. Generalizations, probing, and false reassurances are nontherapeutic.

DIF: Cognitive Level: Application

REF: Page: 8

TOP: Nursing Process: Implementation

MSC: NCLEX: Psychosocial Integrity

5. A patient shows the nurse an article from the Internet about a health problem. Which characteristic of the web site's address most alerts the nurse that the site may have biased and prejudiced information?
- a. Address ends in ".org."
 - b. Address ends in ".com."
 - c. Address ends in ".gov."
 - d. Address ends in ".net."

ANS: B

Financial influences on a site are a clue that the information may be biased. ".com" at the end of the address indicates that the site is a commercial one. ".gov" indicates that the site is maintained by a government entity. ".org" indicates that the site is nonproprietary; the site may or may not have reliable information, but it does not profit from its activities. ".net" can have multiple meanings.

DIF: Cognitive Level: Comprehension

REF: Page: 5

TOP: Nursing Process: Evaluation

MSC: NCLEX: Health Promotion and Maintenance

6. A nurse says, "When I was in school I learned to call upset patients by name to get their attention, but I read a descriptive research study that says that this approach doesn't work. I'm going stop calling patients by name." Which statement is the best appraisal of this nurse's comment?

- a. One descriptive research study rarely provides enough evidence to change practice.
- b. Staff nurses apply new research findings only with the help from clinical nurse specialists.
- c. New research findings should be incorporated into clinical algorithms before using them in practice.
- d. The nurse misinterpreted the results of the study. Classic tenets of practice do not change.

ANS: A

Descriptive research findings provide evidence for practice but must be viewed in relation to other studies before practice changes. One study is not enough. Descriptive studies are low on the hierarchy of evidence. Clinical algorithms use flow charts to manage problems and do not specify one response to a clinical problem. Classic tenets of practice should change as research findings provide evidence for change.

DIF: Cognitive Level: Analysis REF: Pages: 3-4 TOP: Nursing Process: Evaluation
MSC: NCLEX: Health Promotion and Maintenance

7. Two nursing students discuss career plans after graduation. One student wants to enter psychiatric nursing. The other student asks, "Why would you want to be a psychiatric nurse? All they do is talk. You'll lose your skills." Select the best response by the student interested in psychiatric nursing.
- a. "Psychiatric nurses practice in safer environments than other specialties. Nurse-to-patient ratios must be better because of the nature of patients' problems."
 - b. "Psychiatric nurses use complex communication skills, as well as critical thinking, to solve multidimensional problems. I'm challenged by those situations."
 - c. "I think I'll be good in the mental health field. I do not like clinical rotations in school, so I don't want to continue them after I graduate."
 - d. "Psychiatric nurses don't have to deal with as much pain and suffering as medical surgical nurses. That appeals to me."

ANS: B

The practice of psychiatric nursing requires a different set of skills than medical surgical nursing, although substantial overlap does exist. Psychiatric nurses must be able to help patients with medical and mental health problems, reflecting the holistic perspective these nurses must have. Nurse-patient ratios and workloads in psychiatric settings have increased, similar to other specialties. Psychiatric nursing involves clinical practice, not simply documentation. Psychosocial pain is real and can cause as much suffering as physical pain.

DIF: Cognitive Level: Application REF: Page: 3
TOP: Nursing Process: Implementation MSC: NCLEX: Safe, Effective Care Environment

8. Which research evidence would most influence a group of nurses to change their practice?
- a. Expert committee report of recommendations for practice
 - b. Systematic review of randomized controlled trials
 - c. Nonexperimental descriptive study
 - d. Critical pathway

ANS: B

Research findings are graded using a hierarchy of evidence. A systematic review of randomized controlled trials is Level A and provides the strongest evidence for changing practice. Expert committee recommendations and descriptive studies lend less powerful and influential evidence. A critical pathway is not evidence; it incorporates research findings after they have been analyzed.

DIF: Cognitive Level: Application REF: Pages: 4-6 TOP: Nursing Process: Analysis
MSC: NCLEX: Safe, Effective Care Environment

9. A bill introduced in Congress would reduce funding for the care of people with mental illnesses. A group of nurses write letters to their elected representatives in opposition to the legislation. Which role have the nurses fulfilled?
- Advocacy
 - Attending
 - Recovery
 - Evidence-based practice

ANS: A

An advocate defends or asserts another's cause, particularly when the other person lacks the ability to do that for him- or herself. Examples of individual advocacy include helping patients understand their rights or make decisions. On a community scale, advocacy includes political activity, public speaking, and publication in the interest of improving the individuals with mental illness; the letter-writing campaign advocates for that cause on behalf of patients who are unable to articulate their own needs.

DIF: Cognitive Level: Comprehension REF: Page: 8
TOP: Nursing Process: Implementation MSC: NCLEX: Safe, Effective Care Environment

10. An informal group of patients discuss their perceptions of nursing care. Which comment best indicates a patient's perception that his or her nurse is caring?
- "My nurse always asks me which type of juice I want to help me swallow my medication."
 - "My nurse explained my treatment plan to me and asked for my ideas about how to make it better."
 - "My nurse told me that if I take all the medicines the doctor prescribes I will get discharged soon."
 - "My nurse spends time listening to me talk about my problems. That helps me feel like I'm not alone."

ANS: D

Caring evidences empathic understanding, as well as competency. It helps change pain and suffering into a shared experience, creating a human connection that alleviates feelings of isolation. The remaining options give examples of statements that demonstrate advocacy or giving advice.

DIF: Cognitive Level: Application REF: Pages: 3-4|Page: 8
TOP: Nursing Process: Evaluation MSC: NCLEX: Psychosocial Integrity

11. A patient who immigrated to the United States from Honduras was diagnosed with schizophrenia. The patient took an antipsychotic medication for 3 weeks but showed no improvement. Which resource should the treatment team consult for information on more effective medications for this patient?
- Clinical algorithm
 - Clinical pathway
 - Clinical practice guideline
 - International Statistical Classification of Diseases and Related Health Problems (ICD)*

ANS: A

A clinical algorithm is a guideline that describes diagnostic and/or treatment approaches drawn from large databases of information. These guidelines help the treatment team make decisions cognizant of an individual patient's needs, such as ethnic origin, age, or gender. A clinical pathway is a map of interventions and treatments related to a specific disorder. Clinical practice guidelines summarize best practices about specific health problems. The ICD classifies diseases.

DIF: Cognitive Level: Application

REF: Page: 6

TOP: Nursing Process: Evaluation

MSC: NCLEX: Safe, Effective Care Environment

12. Which historical nursing leader helped focus practice to recognize the importance of science in psychiatric nursing?
- Abraham Maslow
 - Hildegard Peplau
 - Kris Martinsen
 - Harriet Bailey

ANS: B

Although all these leaders included science as an important component of practice, Hildegard Peplau most influenced its development in psychiatric nursing. Maslow was not a nurse, but his theories influence how nurses prioritize problems and care. Bailey wrote a textbook in the 1930s on psychiatric nursing interventions. Kris Martinsen emphasized the importance of caring in nursing practice.

DIF: Cognitive Level: Knowledge

REF: Page: 4

TOP: Nursing Process: N/A

MSC: NCLEX: Psychosocial Integrity

13. A nurse consistently strives to demonstrate caring behaviors during interactions with patients. Which reaction by a patient indicates this nurse is effective? A patient reports feeling:
- distrustful of others.
 - connected with others.
 - uneasy about the future.
 - discouraged with efforts to improve.

ANS: B

A patient is likely to respond to caring with a sense of connectedness with others. The absence of caring can make patients feel distrustful, disconnected, uneasy, and discouraged.

DIF: Cognitive Level: Comprehension

REF: Pages: 7-8

TOP: Nursing Process: Evaluation

MULTIPLE RESPONSE

1. An experienced nurse says to a new graduate, “When you’ve practiced as long as I have, you’ll instantly know how to take care of psychotic patients.” What is the new graduate’s best analysis of this comment? *Select all that apply.*
 - a. The experienced nurse may have lost sight of patients’ individuality, which may compromise the integrity of practice.
 - b. New research findings must be continually integrated into a nurse’s practice to provide the most effective care.
 - c. Experience provides mental health nurses with the tools and skills needed for effective professional practice.
 - d. Experienced psychiatric nurses have learned the best ways to care for psychotic patients through trial and error.
 - e. Effective psychiatric nurses should be continually guided by an intuitive sense of patients’ needs.

ANS: A, B

Evidence-based practice involves using research findings to provide the most effective nursing care. Evidence is continually emerging; therefore, nurses cannot rely solely on experience. The effective nurse also maintains respect for each patient as an individual. Overgeneralization compromises that perspective. Intuition and trial and error are unsystematic approaches to care.

DIF: Cognitive Level: Application
TOP: Nursing Process: Analysis

REF: Pages: 2-3|Page: 6
MSC: NCLEX: Safe, Effective Care Environment

2. Which patient statements identify qualities of nursing practice with high therapeutic value? (*Select all that apply.*) “The nurse:
 - a. talks in language I can understand.”
 - b. helps me keep track of my medications.”
 - c. is willing to go to social activities with me.”
 - d. lets me do whatever I choose without interfering.”
 - e. looks at me as a whole person with different needs.”

ANS: A, B, E

Each correct answer demonstrates caring is an example of appropriate nursing foci: communicating at a level understandable to the patient, using holistic principles to guide care, and providing medication supervision. The incorrect options suggest a laissez-faire attitude on the part of the nurse, when the nurse should instead provide thoughtful feedback and help patients test alternative solutions or violate boundaries.

DIF: Cognitive Level: Application
TOP: Nursing Process: Implementation

REF: Pages: 6-8
MSC: NCLEX: Psychosocial Integrity