

Chapter 02

Cognitive Processes and Ethical Decision Making in Accounting

Multiple Choice Questions

1. When Sally is asked why she should share her toys with her sister, she responds by saying "Because my mom says I have to and if I don't I'll go to time-out." In which stage of moral development is Sally?
 - A. Conventional Morality
 - B. Fairness to Others
 - C. Postconventional Morality
 - D. Preconventional Morality
2. In reference to Rest's four-component Model of Morality, which component reflects an individual's willingness to place ethical values ahead of non-ethical values that relate to self-interest?
 - A. Moral Character
 - B. Moral Motivation
 - C. Moral Sympathy
 - D. Moral Judgment
3. The cognitive development approach refers to:
 - A. The thought process followed in one's moral development
 - B. The method of moral reasoning used in decision making
 - C. The exercise of professional judgment in decision making
 - D. All of these
4. Kohlberg's model can best be described as:
 - A. The various phases in one's moral development and related levels of moral reasoning
 - B. A model of ethical action that is based on one's moral development
 - C. A predictive tool to determine how a person will reason ethically based on one's moral development
 - D. A model of age-specific levels of moral reasoning

5. In the "Heinz and the Drug" case described in the chapter, Heinz's actions falls into which of Kohlberg's stages?
- A. Stage 1
 - B. Stage 2
 - C. Stage 3
 - D. Stage 4
6. Heinz stole the drug because:
- A. He loved his wife
 - B. He couldn't come up with all the money to pay for it
 - C. He was afraid his wife would die without the drug
 - D. All of these
7. In stage 1 of Kohlberg's model, ethical reasoning is motivated by:
- A. Fear of punishment
 - B. Satisfaction of one's needs
 - C. Following the law
 - D. Acting based on universal ethical principles
8. In stage 3 of Kohlberg's model, ethical reasoning is motivated by:
- A. Satisfaction of one's needs
 - B. Acting in the best interests of others
 - C. Upholding the rights, values, and legal contracts of society
 - D. Acting based on universal principles
9. In stage 5 of Kohlberg's model, ethical reasoning is motivated by:
- A. Acting in the best interests of others
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10. Individuals who reason at stage 6 incorporate ethical reasoning based on:
- A. The morality of law and duty to the social order
 - B. A rational calculation of benefits and harms to society
 - C. Universal ethical principles
 - D. All of these

11. A client asks his accountant to ignore a mistake which overstated the accounts receivable account. The accountant decides that the accounts receivable account has to be corrected to state the correct amount. The accountant makes his decision based on his duty to society, respect for authority, and maintaining the social order. Which stage of Kohlberg' Stages of Moral Development is the accounting reasoning?
- A. Stage 2
 - B. Stage 3
 - C. Stage 4
 - D. Stage 5
12. The ethical domain in accounting and auditing refers to:
- A. The important constituent groups affected by accounting and auditing work
 - B. The stages of the moral development of accountants and auditors
 - C. The decision making process followed by accountants and auditors
 - D. All of these
13. The results of studies indicate that CPAs reason primarily at:
- A. Stages 1 and 2
 - B. Stages 2 and 3
 - C. Stages 3 and 4
 - D. Stages 4 and 5
14. Rest's "Four Component Model of Morality" can best be described as:
- A. A description of the values that influence ethical decision making
 - B. A model of the relationship between ethical action and one's level of moral development
 - C. A model of moral judgment based on one's possession of certain virtues of behavior
 - D. All of these
15. Assume you were assigned a term paper and decided to surf the web to identify a provider of papers for a fee. You chose what you thought was the best paper available. With respect to Rest's model of morality it can be said that:
- A. Your actions lack moral sensitivity
 - B. You are reasoning at stage 1
 - C. You are making judgments based on the utilitarian method
 - D. You lack the courage of your convictions

16. The actions of Sherron Watkins in the Enron case appears to reflect each of the following except for:
- A. Moral sensitivity
 - B. Egoism
 - C. Enlightened egoism
 - D. Professional skepticism
17. Yvonne is preparing a tax return for Jack. Jack wants to claim his nephew as a dependent even though he does not meet the criteria. Jack says if Yvonne does not list his nephew as a dependent, he will fire her and find a new tax accountant. Yvonne refuses because it is illegal to claim a dependent that does not meet the qualifications. Based on Yvonne's decision, she is likely reasoning in which stage of Kohlberg's moral development model?
- A. Stage 2
 - B. Stage 3
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18. James Rest's model of ethical action involves four components inherent to the ethical decision-making process. Which of the following relates to a person's moral judgment?
- A. Interpreting a situation as a moral dilemma
 - B. Willingness to place ethical values ahead of non-ethical values
 - C. Intention to act ethically aligning to his values
 - D. Outcome of one's prescriptive reasoning
19. Thorne's "Integrated Model of Ethical Decision Making" can best be described as:
- A. A depiction of a model of moral development
 - B. A depiction of how the Principles in the AICPA Code of Professional Conduct influences decision making
 - C. A model of the role of virtue in decision making
 - D. A model of the role of moral development and virtue in decision making
20. In Thorne's model of ethical decision making, the instrumental virtues relate to:
- A. Moral sensitivity
 - B. Ethical reasoning
 - C. Ethical motivation
 - D. Ethical character

21. The ethical decision making model described in the chapter helps to:
- A. Organize the various elements of ethical reasoning and professional judgment
 - B. Evaluate stakeholder interests using ethical reasoning
 - C. Identify and select alternative courses of action
 - D. All of these
22. The importance of framing the ethical issue in the decision making model is:
- A. Identify the stakeholders affected by intended actions
 - B. Evaluating alternative courses of action using moral reasoning methods
 - C. Identify the accounting issues present in a case
 - D. Providing a perspective to apply the decision making model to specific facts of the case
23. Each of the following is an element of the operational issues to be considered in the decision making model except for the:
- A. Culture of the organization
 - B. Method of moral reasoning
 - C. Internal controls
 - D. Corporate governance system
24. Each of the following considerations should help to evaluate alternative courses of action in the decision making model except for:
- A. Whether the alternatives are consistent with professional standards
 - B. Whether the alternatives are consistent with firm policies and its own code of ethics
 - C. The stage of moral development of the decision maker
 - D. The potential harms and benefits of alternative courses of action
25. Wanda is faced with an ethical dilemma. She knows her supervisor, the CFO, wants to accelerate the recoding of revenue to an earlier period to "make the numbers," but Wanda is convinced this would violate GAAP. If Wanda reasons at stage 4 of Kohlberg's model she is most likely to:
- A. Make a decision based on what is in her own best interests
 - B. Consider the interests of the stakeholders but decide based on what is in her best interests
 - C. Refuse to record the transaction as desired by the CFO
 - D. Inform the board of directors of the difference of opinion with the CFO

26. Keesha is the CEO of a publicly-owned company. She was informed by the CFO that the company's earnings were down 30 percent from the prior year due to the recession. The company's stock price has declined by 20 percent. The CFO comes up with a scheme to hide debt and inflate revenues by selling underperforming assets to a special purpose entity affiliated with the company. Keesha is concerned about possible effects on the creditors but ultimately she agrees to the accounting. Keesha is reasoning at:
- A. Stage 1
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- A. Lacking in of moral sensitivity
 - B. Lacking in professional skepticism
 - C. Loyal to the company's best interests
 - D. All of these
29. Role expectation or approval from others is a motive for doing right in which stage of Kohlberg's moral reasoning?
- A. Fairness to others
 - B. Obedience
 - C. Self-chosen principles
 - D. Law and order

30. At which stage of Kohlberg's view on ethical development is an individual's actions influenced by group norms?
- A. Stage 1
 - B. Stage 2
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31. How does Gilligan evaluate the solution to Heinz's dilemma?
- A. Women think saving a life is more important than keeping the law.
 - B. Men think keeping the law is more important than saving a life.
 - C. Men tend to think in terms of justice, and women in terms of caring.
 - D. Men misunderstand and women understand.
32. Rest's components of a moral model include all but
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 - B. Moral development
 - C. Moral judgment
 - D. Moral character
33. Moral sensitivity can be summarized as
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 - B. Being able to identify the best course of action
 - C. Being able to identify an ethical situation
 - D. Being able to react quickly
34. What needs to be coupled with moral motivation to act on moral judgment?
- A. Courage
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- A. is morally developed early in life and will not change
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36. What are the implications of reasoning at stages 3 and 4?
- A. A CPA unable to apply technical accounting standards is unlikely to be influenced by others.
 - B. A CPA is unlikely to be influenced by rules or authority.
 - C. A CPA is unlikely to be influenced or give into pressures.
 - D. A CPA unable to apply technical accounting standards is likely to be influenced by others.
37. What should be the first step in decision making when faced with an ethical dilemma?
- A. Choose an ethical theory to follow
 - B. Discuss with others your options
 - C. Get the facts surrounding the problem
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38. Diem-Thi Le felt retaliated against for whistle-blowing at the DCAA. Her persistence and determination to see audits change at DCAA exemplify
- A. Moral Character
 - B. Moral Motivation
 - C. Moral Judgment
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39. The best way to characterize the efforts of Diem-Thi Le is that of a
- A. Disgruntled employee
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 - C. Member of the audit committee
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- A. System 1 thinking
 - B. System 2 thinking
 - C. Moral blindness
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41. Cynthia Cooper's actions in the WorldCom case can be best characterized as demonstrating:
- A. Persistence and independence
 - B. Persistence and courage
 - C. Courage and loyalty
 - D. Persistence and loyalty

42. In the Better Boston Beans case, what is the ethical dilemma facing Cindie?
- A. Loyalty of co-worker versus trust of co-worker
 - B. Trust of co-worker versus the honesty of the workplace
 - C. Honesty of the workplace versus the privacy of an individual
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43. The ethical dilemma for Brenda in "The Tax Return" case can best be described as a:
- A. Conflict between loyalty to one's supervisor and doing the right thing
 - B. Conflict between reporting an item of taxable income and ignoring it
 - C. Lack of independence due to ties to the client entity
 - D. All of these
44. The ethical dilemma in the "Shifty Industries" case can best be described as whether to:
- A. Use tax depreciation for financial reporting issues
 - B. Manipulating earnings to maximize net income
 - C. Maximizing section 179 depreciation expense
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45. In "Blues Brothers" the initial dilemma facing the internal accountant is whether to:
- A. Prematurely record revenue and give in to pressure from the supervisor
 - B. Record revenue correctly and start looking for a new job
 - C. Record revenue correctly and go to the "Blues Brothers" and seek to change their minds
 - D. Record revenue correctly refuse to budge from your position
46. Kevin Greenberg's actions in the "Supreme Designs" case can be said to have been:
- A. Selfish, in that he only thought of his own interests
 - B. Disloyal to the company
 - C. Unethical because he wrote checks to himself for unauthorized checks
 - D. Undertaken with the intent to help out his supervisor
47. The "Milton Manufacturing" case illustrates:
- A. What can go wrong when a company sets a policy that potentially harms one area of its operations
 - B. How the failure to exercise professional skepticism can cloud objective judgment
 - C. The pressure that can be placed on accountants by top management
 - D. All of these

48. The main accounting issue in the Juggyfroot case is:
- A. How to account for prepaid capacity
 - B. How to account for and report special purpose entities
 - C. How to account for inventory declines
 - D. How to account for investments in marketable securities
49. In the Phar-Mor case, Pat Finn's actions reflect ethical reasoning at what stage?
- A. Stage 1
 - B. Stage 2
 - C. Stage 3
 - D. Stage 4
50. In the Gateway Hospital case, Troy:
- A. Wants to be treated the same as Kristen with respect to expense reimbursement
 - B. Wants to be treated consistently with the company policy on expense reimbursement
 - C. Wants to be treated differently than Kristen with respect to expense reimbursement because of personal considerations
 - D. Believes the company's reimbursement policy is fair

Essay Questions

51. Distinguish between each stage of ethical reasoning in Kohlberg's Model of Moral Development and related effects on accounting decision-making when there is a difference of opinion with management on the proper recording of a material amount of expense.

52. At which stage of moral development are most accountants and auditors with respect to their decision making? What factors are responsible for their being at that stage? How does the stage of ethical reasoning potentially effect whether an accountant would give in to pressure from a supervisor to "cook the books"?
53. How does the "ethical domain" in accounting and auditing influence professional judgment?
54. Explain each of the four components of Rest's Model of Morality.

55. Compare and contrast the steps taken by Sherron Watkins and Cynthia Cooper in bringing their concerns to top management. Be sure to link your discussion to the stage of moral development each person was at in their decision making.
56. Explain how virtue interacts with moral development in Thorne's Integrated Model of Ethical Decision Making.
57. Describe the components and objectives of each step in the integrated ethical decision making process explained in the chapter.

58. Use the comprehensive decision making process to evaluate the actions of Cynthia Cooper as described in the WorldCom case.

59. As an executive in a mid-sized manufacturing firm, Cal finds himself thrown together with Harry, who works for a different unit of the firm. He and Harry are in the same community; their children are in the same schools; they often show up at the same social functions; and they play golf together fairly frequently.

One day, to Cal's deep dismay, he hears that Harry had been implicated in some financial irregularities at work. The issues while serious leave some room for doubt. There is reason to think Harry got ensnared by regulations, though he may have afterwards tried to cover up that entanglement by being less than forthright. Cal has heard from Harry that he was uncomfortable with the way he handled one of the contentious matters. Using Kohlberg's model of moral development, explain what Cal should do with the information he has discovered about Harry.

60. Diem-Thai Le took actions at the DCAA that jeopardized her position at the agency. What motivated her to act as she did in the case?

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- A. How to account for prepaid capacity
 - B. How to account for and report special purpose entities
 - C. How to account for inventory declines
 - D. How to account for investments in marketable securities**
49. In the Phar-Mor case, Pat Finn's actions reflect ethical reasoning at what stage?
- A. Stage 1
 - B. Stage 2
 - C. Stage 3**
 - D. Stage 4
50. In the Gateway Hospital case, Troy:
- A. Wants to be treated the same as Kristen with respect to expense reimbursement
 - B. Wants to be treated consistently with the company policy on expense reimbursement
 - C. Wants to be treated differently than Kristen with respect to expense reimbursement because of personal considerations**
 - D. Believes the company's reimbursement policy is fair

Essay Questions

51. Distinguish between each stage of ethical reasoning in Kohlberg's Model of Moral Development and related effects on accounting decision-making when there is a difference of opinion with management on the proper recording of a material amount of expense.

Answers will vary

52. At which stage of moral development are most accountants and auditors with respect to their decision making? What factors are responsible for their being at that stage? How does the stage of ethical reasoning potentially effect whether an accountant would give in to pressure from a supervisor to "cook the books"?

Answers will vary

53. How does the "ethical domain" in accounting and auditing influence professional judgment?

Answers will vary

54. Explain each of the four components of Rest's Model of Morality.

Answers will vary

55. Compare and contrast the steps taken by Sherron Watkins and Cynthia Cooper in bringing their concerns to top management. Be sure to link your discussion to the stage of moral development each person was at in their decision making.

Answers will vary

56. Explain how virtue interacts with moral development in Thorne's Integrated Model of Ethical Decision Making.

Answers will vary

57. Describe the components and objectives of each step in the integrated ethical decision making process explained in the chapter.

Answers will vary

58. Use the comprehensive decision making process to evaluate the actions of Cynthia Cooper as described in the WorldCom case.

Answers will vary

59. As an executive in a mid-sized manufacturing firm, Cal finds himself thrown together with Harry, who works for a different unit of the firm. He and Harry are in the same community; their children are in the same schools; they often show up at the same social functions; and they play golf together fairly frequently.

One day, to Cal's deep dismay, he hears that Harry had been implicated in some financial irregularities at work. The issues while serious leave some room for doubt. There is reason to think Harry got ensnared by regulations, though he may have afterwards tried to cover up that entanglement by being less than forthright. Cal has heard from Harry that he was uncomfortable with the way he handled one of the contentious matters. Using Kohlberg's model of moral development, explain what Cal should do with the information he has discovered about Harry.

Cal is facing a dilemma of being loyal to Harry or being forthright and honest about the situation. From a deontology approach, Cal must be truthful in any letter. From utilitarianism the end result may be to help Harry find another job. From justice approach Cal may not want to judge Harry and thus want to help him find another job. From a virtue approach, Cal will need to put himself in the position of a new employer hiring Harry and what he would want to be done. All of these could be related to Kohlberg's stages of moral development also.

60. Diem-Thi Le took actions at the DCAA that jeopardized her position at the agency. What motivated her to act as she did in the case?

Answers will vary