

2

**Studying Groups**

*There is no one right way to do research, but most scientific enterprises require a) measuring group and individual-level processes; b) testing hypotheses in case studies, experimental, and nonexperimental designs; and c) developing theories that explain group processes.*

**Learning Objectives**

- 2.1. Explain why measurement, research design, and theory are critically important in scientific research.
- 2.2. Define and give examples of observational measures of group dynamics.
- 2.3. Compare and contrast (a) participant, covert, overt, and structured observational methods; (b) quantitative and qualitative measurement methods; (c) observational and self-report measures.
- 2.4. Use a structured observational system (e.g., IPA) to describe the behaviors observed in a group.
- 2.5. Use sociometry to describe the structure of a group.
- 2.6. Define and give an example of the following basic research designs: case study, experimental, and nonexperimental (correlational).
- 2.7. List the key characteristics of an experiment.
- 2.8. Describe the basic features of an experimental study of a group phenomenon, being certain to identify the independent and dependent variables.
- 2.9. Identify the key procedures required in a correlational (nonexperimental) study of a group phenomenon.
- 2.10. Interpret a correlation coefficient by explaining how it summarizes the nature and strength of the relationship between two variables.
- 2.11. Debate the relative strengths and weaknesses of experimental and nonexperimental designs.
- 2.12. Describe the “unit of analysis” and interdependence problems a researcher faces when studying groups rather than individuals.
- 2.13. Discuss the ethical issues raised by research on human groups and examine steps to take to minimize those concerns.
- 2.14. Summarize the basic assumptions of each of the following general theoretical approaches to studying groups, and describe one theory that illustrates each approach: motivation and emotion perspectives, behavioral perspectives, systems perspectives, cognitive perspectives, and biological perspectives.

**Key Terms**

|                         |                                    |                         |
|-------------------------|------------------------------------|-------------------------|
| behaviorism             | group-reference effect             | motivation              |
| bona fide group         | groupthink                         | observation             |
| case study              | Hawthorne effect                   | overt observation       |
| cognitive processes     | hierarchy of needs                 | participant observation |
| correlation coefficient | independent variable               | qualitative study       |
| correlational study     | input–process–output (I–P–O) model | quantitative study      |
| covert observation      | Institutional Review Board (IRB)   | reference group         |
| dependent variable      | Interaction Process Analysis (IPA) | reliability             |
| emotion                 |                                    | scapegoat               |
| evolutionary psychology |                                    | self-reference effect   |
| experiment              |                                    | self-report measure     |

social exchange theory  
social network analysis  
(SNA)  
sociogram  
sociometry

structured observational  
method  
Systematic Multiple Level  
Observation of Groups  
(SYMLOG)

systems theory  
validity

## Activities

**2-1. Observing Groups.** Send students into the field to observe groups *in vivo*. Before they carry out their observations remind them of the importance of studying only groups in public places and the need to focus on group-level processes. It may be helpful to review with them a videoed group interaction, pointing out the sorts of features that they should record and interpret.

Instructions. Find an aggregate of individuals in some public place. Observe the grouping of people for at least 20 minutes, and be sure to take notes. Answer the following questions.

1. Provide the who, what, when, where, and how for your group. Who was in the group? What was the group doing? What were the characteristics of the people in the group? Where did you find your group? How were the people arranged in the physical environment?
2. What were the characteristics of the group (rather than the people in the group)?
  - a. Interaction: How were the members interacting with each other?
  - b. Interdependence: Did group members depend on each other? Did they influence one another?
  - c. Structure: Could you discern the group's norms, roles, and status and communication patterns?
  - d. Goals: What was the group's purpose?
  - e. Unity: Did the group seem to be cohesive? Do you think the members shared a sense of identity with one another? Was it high in "entitativity" (perceived groupness)?
3. Critique your study of the group, from a measurement standpoint. How could you have increased the scientific accuracy and value of your observations?
4. Did anything about the group puzzle or surprise you? Did your observation raise questions that could be answered through research?

**2-2. Structured Observation.** Help students understand and use a structured coding system in their observations by reviewing one system in class. Play a videotape of a group discussion (such as a portion of the group discussion in the film *Twelve Angry Men*) and demonstrate how each remark can be classified using a structured observational rating system, such as Bales IPA or SYMLOG.

Instructions. Measure the patterns of communication among members or study the content of a group's discussion. Find a group to observe, such as a classroom discussing a topic (but not a classroom listening to a lecture), a meeting of a governmental group, a meeting at your place of work, or even a group featured in a television program or movie. Next, study the group's communication patterns and the content of the discussion.

1. *Communication duration.* Note the start time of the meeting, and, for each statement, indicate how long the speaker holds the floor. If the communication is rapid and speaker changes rapidly, use only frequency counts.
2. *Communication analysis.* Document who speaks to whom using a chart like the one shown below to help you keep track of the information flow. When, for example, Erick speaks to Kelley, record the interaction in the Erick-to-Kelley box. At the end of the meeting compute the percentage of contributions of each member and general speaking patterns. If the communication rate is not too great, you can also record how long each member speaks and turn-taking exchanges (who speaks after who). Use the data you collect to draw conclusions about the group's structure and process.

|        | To     |       |     |     |        |       |       |
|--------|--------|-------|-----|-----|--------|-------|-------|
| From   | Audrey | Erick | Jon | Pat | Kelley | Group | Total |
| Audrey |        |       |     |     |        |       |       |
| Erick  |        |       |     |     |        |       |       |
| Jon    |        |       |     |     |        |       |       |
| Pat    |        |       |     |     |        |       |       |
| Kelley |        |       |     |     |        |       |       |
| Total  |        |       |     |     |        |       |       |

3. *Content analysis.* Analyze the content of the discussion by classifying each remark using a structured coding system such as the Bales's Interaction Process Analysis, SYMLOG (Bales, Cohen, & Williamson, 1979), or a system that you personally devise. The categories of the Interaction Process Analysis (IPA), for example, are shown below. To use the system develop a chart like the one shown below. Each time an individual makes a remark, classify it into one of the IPA categories and record who said it by marking the appropriate column on the form. If, for example, Erick says "I don't think that is such a good idea," then mark the gives opinion box. Use the data you collect to draw conclusions about the group's structure and process.

| IPA Behaviors        | Member |       |     |     |        |       |
|----------------------|--------|-------|-----|-----|--------|-------|
|                      | Audrey | Erick | Jon | Pat | Kelley | Total |
| Seems friendly       |        |       |     |     |        |       |
| Dramatizes           |        |       |     |     |        |       |
| Agrees               |        |       |     |     |        |       |
| Gives suggestion     |        |       |     |     |        |       |
| Gives opinion        |        |       |     |     |        |       |
| Gives information    |        |       |     |     |        |       |
| Asks for information |        |       |     |     |        |       |
| Asks for opinion     |        |       |     |     |        |       |
| Asks for suggestion  |        |       |     |     |        |       |
| Disagrees            |        |       |     |     |        |       |
| Shows tension        |        |       |     |     |        |       |
| Seems unfriendly     |        |       |     |     |        |       |
| Total                |        |       |     |     |        |       |

**2-3. Research Ethics.** Break the class up into small groups and ask them to role-play members of an institutional review board.

Instructions. You are to role-play a member of a committee that monitors the use of humans as subjects in research. Read the researcher's description of the proposed project, and evaluate it on methodology and on ethics. First, identify the measurement methods used: observational, self-report, or something else. Second, identify the design as case-study, correlational, or experimental. Last, and most importantly, decide if the project is approved as ethical or disapproved as unethical. If unethical, make suggestions to the researcher on how he or she can change the study so that it can be carried out.

1. *Group Membership.* I am interested in how groups bind members tightly to the group. To test the hypothesis, "the higher the costs created by membership, the more one will be committed to the group" I will ask subjects to take part in a group discussion of strengths and weaknesses of this school. Before they join the group, I will randomly assign subjects to one of two conditions. Those in the mild costs condition will be told that they must listen to a quiet buzzing sound for 5 minutes before they can join the group. Those in the severe costs condition will be told that they must undergo a series of electric shocks before they can join the group. I predict that people who undergo shocks will like their group more than those who listen to a quiet buzzing sound. I will debrief them afterwards.
2. *Tearoom Trade.* My research involves systematically investigating a group of individuals engaged in what is considered by most to be "deviant" behavior. A public restroom has been located in the city which functions as a "Tearoom"; a meeting place used by males for homosexual activities. This tearoom will be observed for a period of several months, and information about its users obtained. This will include estimates of age, socioeconomic status, and role while engaged in homosexual acts. I will also try to interview these individuals by asking them for their telephone numbers and calling them at home. Given the health risk posed by such behavior, any information that we can obtain should be useful in understanding how AIDs and other diseases are transmitted in a community.
3. *Esteem and Outgroup Perceptions.* I seek to test the hypothesis that individuals who have low self-esteem bolster their sense of self-worth by denigrating members of other groups. To test this hypothesis I plan to recruit 40 people to take a test of social intelligence. To manipulate self-esteem I will tell 20 people that they scored very low on the test, but 20 will be told they scored well. I will then measure their attitudes toward members of other racial and ethnic groups. I expect that those told they scored poorly will rate members of other groups more negatively. I will debrief subjects.
4. *Performance and Cohesion.* I think that the notion that cohesive groups outperform groups that lack cohesion is false. I think that groups that have low cohesion, because they are not distracted by personal concerns, outperform cohesive ones. I will test this hypothesis by giving the Cohesion Inventory (CI) to 100 small work units within several large corporations. I will also collect objective evidence of the performance quality of those units from supervisors, as well as group members' descriptions of the time they spend working when in the group and the amount of time they spend socializing.
5. *Social Identity and Conflict.* Recent studies by Insko and his colleagues find that groups are more competitive than individuals to a striking extent. I wish to pursue some of the underlying causes of this individual-group discontinuity by studying aggression in groups. Individuals and groups will be given the opportunity to administer shocks to one another. We predict that when groups are given the opportunity to develop a shared identity they will respond aggressively against threats from another group. Subjects will be informed, in advance, of the use of shock and will be given every opportunity to withdraw if they so choose. Written consent will always be collected. The shock machine that will be used is a Buzzowitz<sup>143</sup>, which is a battery-based model that can deliver stinging, but nonharmful, shocks even when set at maximum levels.
6. *The Dynamics of a Self-Help Group.* Although Alcoholics Anonymous seems to be an effective method of dealing with alcohol dependence, few studies have examined the dynamics of AA in detail. As a first

step in such a project, I propose to study a local AA group. After identifying myself as a researcher and gaining the consent of the members, I will attend meetings for one year, tracking who attends each meeting. I will interview members, examine the group's records and history, and interview former members. I plan to publish my findings in articles and in book form..

**2-4. Case Studies.** One of the best ways to understand groups, in general, is to understand one group, in depth. The case-study approach has a long tradition in all the sciences, with some of the greatest advances coming from case studies rather than from other methods. Have students find a group, and study it during the entire semester. They should use proper scientific procedures, including taking field notes, carrying out interviews with members, and writing up their findings in a paper. Additional information about case study methods is available at the web site <http://facultystaff.richmond.edu/~dforsyth/gd/case.htm>

**2-5. Conduct a Study in Class.** Collect some data from students in the class to demonstrate the application of the scientific method to the study of groups. Although possibilities are limitless, one tried-and-true approach is to collect information from the students in terms of personality qualities, and then examine the correlations among those qualities. You could, for example, administer a basic measure of the Five Factor Model of personality, and use it to predict preferences for working in groups, seating location preference, or even the number of friends one has on Facebook. Alternatively, conduct an experiment of some type in class. One of the most basic experiments in groups involves asking people to answer a survey or questionnaire alone and then in a group. This individual/group paradigm gives students insights into both experimental methods and group performance.

## Essay

- 2.1. What is the difference between a scientific approach to studying groups and a nonscientific approach?
- 2.2. You wish to test the hypothesis that cohesive groups outperform noncohesive groups. Describe three methods you could use to measure cohesiveness.
- 2.3. Briefly explain the Hawthorne effect. What implications does this effect have for observational techniques?
- 2.4. Define the concepts of reliability and validity. Give examples of measures that are reliable and valid and measures that are not reliable or valid.
- 2.5. Draw a sociogram of a group of fictitious high school friends. Include at least seven members and make sure to identify stars, clusters, pairs, and isolates.
- 2.6. What are the relative strengths and weaknesses of observational methods and self-report methods of measurement?
- 2.7. What are the strengths and weaknesses of case study methods?
- 2.8. Janis developed his theory of groupthink by examining the behavior of past groups that made poor decisions. He examined meetings notes, group member's public statements, letters and other such items. Did Janis perform a qualitative or a quantitative study? What are the advantages and disadvantages to the approach Janis used?
- 2.9. Dr. Smith wants to understand the initiation process in fraternities and sororities. However, he realizes that it would be unethical to put participants in his study through the same experiences that pledges usually undergo. Develop an experiment that Dr. Smith could run that would examine the initiation process in an ethical manner.
- 2.10. A researcher asks people how many groups they belong to and also asks them questions about the physical and mental health. She finds that these variables are related: the more groups people belong to the healthier they are. What type of study did the researcher conduct, and can she conclude that groups cause improved health?

- 2.11. Ed wants to know if having an audience helps people perform better. He has half the subjects complete a test in front of an audience (3 confederates) and the other half complete the test alone. He then compares subjects' scores. Identify the (a) type of study (b) independent variable and (c) dependent variable.
- 2.12. In what instances would researchers use a nonexperimental design over an experimental one? How does the type of design affect the determination of causation?
- 2.13. What is a correlation coefficient? Give several examples of correlations, and be sure to interpret the nature and strength of the relationship described.
- 2.14. What does it mean to say that group processes are also multilevel processes? Work through an example of a multilevel analysis of a group's cohesiveness.
- 2.15. Researchers sometimes do not tell people when they are studying them. Offer both pro and con arguments on this issue, and draw a personal conclusion.
- 2.16. Compare and contrast these theoretical models of group behavior: motivational/emotion models, behavioral approaches, systems theories, cognitive approaches, biological models.
- 2.17. Develop a theoretical model that explains why groups tend to select men rather than women as their leaders. Be certain to describe the motivational, behavioral, systems, cognitive, and biological foundations of your framework.
- 2.18. Use Hofstede's theory of national cultures to compare Western nations to Eastern nations.
- 2.19. What would an evolutionary psychologist say about the human preference to join groups? How does this view differ from those proposed by other theorists?
- 2.20. Why is it important to understand how ancient tribal groups functioned if one is primarily interested in understanding modern, contemporary groups?

### **True/False**

- 2.1. Groups researchers use scientific procedures to study groups. (T)
- 2.2. Observational measurement methods involve asking group members to describe, often through surveys, their personal observations of group activities. (F)
- 2.3. William Foote Whyte used covert observational measures to study corner gangs. (F)
- 2.4. Hawthorne effects are less likely when researchers use covert observational methods. (T)
- 2.5. Online groups cannot be studied using observational methods because their interactions take place in virtual reality. (F)
- 2.6. A qualitative study is a better "quality" study because it's results can be described numerically. (F)
- 2.7. The Interaction Process Analysis (IPA) is a method for participants in an experiment to evaluate how friendly or unfriendly other group member are. (F)
- 2.8. Sociometry was an early form on social network analysis. (T)
- 2.9. A measure can be reliable without being valid. (T)
- 2.10. Self-report measures are best used when collecting data on personality and feelings where the participants are willing to disclose their personal attitudes and opinions. (T)
- 2.11. Sociograms are interpersonal messages sent from one group member to another. (F)
- 2.12. A bona fide group is a group that is concocted in the laboratory using both reliable and valid methods and tools. (F)
- 2.13. Groupthink is a scientifically verified method for increasing a group's creativity. (F)

- 2.14. Experimental methods support causal conclusions. (T)
- 2.15. The independent variable in the Lewin, Lippitt, and White study was productivity when working in groups. (F)
- 2.16. Reference groups are scientific committees who advise supervisors and government officials on policy and procedure. (F)
- 2.17. If X and Y are correlated, X causes Y or Y causes X. (F)
- 2.18. The strongest correlation is +1 meaning that X perfectly predicts Y, and the weakest correlation is -1 meaning X is unrelated to Y. (F)
- 2.19. According to systems theory, groups take in external data, process the information, and then generate a response. (T)
- 2.20. Individuals' emotional experiences influence personal, but not group, productivity. (F)

### Multiple Choice

- 2.1. Which one is NOT a key element of scientific research, according to the text?
  - A. measurement
  - B. research design
  - C. theory
  - D. statistical analysis

Answer: D (Research Methods in Group Dynamics)
- 2.2. As a scientist, you want to know if leaders who are authoritarian get more productivity out of their followers than do leaders who are democratic. You should
  - A. ask politicians for their opinions on the matter.
  - B. consult experts on business management.
  - C. ask Kurt Lewin what he thinks.
  - D. conduct a study of the relationship between leadership and productivity.
  - E. ask several group members what they think.

Answer: D (Research Methods in Group Dynamics)
- 2.3. Whyte's study of "corner gangs"
  - A. experimentally manipulated norms.
  - B. used structured observations.
  - C. made use of participant observation.
  - D. was a self-report study.

Answer: C (Measurement in Group Dynamics)
- 2.4. A male researcher joins in with two different clubs—one containing all males and the other both males and females—and unbeknownst to the club members takes notes on the group dynamics. This study is an example of a(n) \_\_\_\_ measurement method.
  - A. participant observation
  - B. experimental covert observation
  - C. overt structured observation
  - D. subverted observation

Answer: A (Measurement in Group Dynamics)
- 2.5. Dr. Bynamic studies group performance by watching same- and mixed-sex groups in the library, and recording how much time they spend talking versus studying. Bynamic is using a(n) \_\_\_\_ measurement method.

- A. survey
- B. experimental
- C. observational
- D. participant observation

Answer: C (Measurement in Group Dynamics)

2.6. The Hawthorne effect would likely be greatest in a(n) \_\_\_\_ study.

- A. overt observational
- B. experimental
- C. field
- D. quantitative
- E. qualitative

Answer: A (Measurement in Group Dynamics)

2.7. The Hawthorne Effect, as applied to group dynamics research, suggests

- A. sociometric methods should be used whenever possible.
- B. research should be conducted, whenever possible, in the laboratory.
- C. group processes cannot be understood using observational methods.
- D. people may act differently when they know they are being studied.

Answer: D (Measurement in Group Dynamics)

2.8. A researcher wanted to observe a group but was afraid that his or her presence would cause group members to question and rethink their decisions. The researcher decided to join the group and observe members without their knowledge. This is known as a(n) \_\_\_\_ observational method.

- A. structured
- B. layered
- C. covert
- D. survey
- E. overt

Answer: C (Measurement in Group Dynamics)

2.9. Participant observational procedures have been used to study \_\_\_\_ groups.

- A. Online gaming
- B. Search and rescue teams
- C. Gangs
- D. Mushroom collectors
- E. All of the above

Answer: E (Measurement in Group Dynamics)

2.10. Bainbridge's analysis of an online gaming community (World of Warcraft) indicated that

- A. online groups cannot be studied using participant observational methods.
- B. individuals in online groups act in unusual and unpredictable ways, compared to members of offline groups.
- C. online groups are not that different from group in the physical (offline) world.
- D. the relationships linking members of online groups tend to be superficial and temporary.
- E. none of the above.

Answer: C (Measurement in Group Dynamics)

2.11. Jack found the interactions of a local library group interesting and decided to study them. Jack then watched the group and described its activities with short phrases. His study would best be described as a(n) \_\_\_\_ study.



- A. experimental
- B. qualitative
- C. self-report
- D. quantitative

Answer: B (Measurement in Group Dynamics)

2.12. A number of years ago researchers found that observers' preconceptions and biases influence their observations of groups. Researchers turned to \_\_\_\_ observational methods to solve this problem.

- A. overt
- B. participant
- C. covert
- D. unstructured
- E. structured

Answer: E (Measurement in Group Dynamics)

2.13. Bales solved the objectivity problem in group observers by

- A. using participant observation.
- B. using uninvolved observers.
- C. structuring group observations.
- D. controlling the group's interaction.
- E. relying on self-report measures.

Answer: C (Measurement in Group Dynamics)

2.14. Which one does NOT fit with the others?

- A. Observational measure
- B. SYMLOG
- C. Interaction Process Analysis (IPA)
- D. Self-report

Answer: D (Measurement in Group Dynamics)

2.15. The IPA and the SYMLOG method are similar in that they both are \_\_\_\_ observational methods.

- A. overt
- B. covert
- C. structured
- D. participant
- E. projective

Answer: C (Measurement in Group Dynamics)

2.16. A measure that consistently yields the same conclusion at different times is

- A. valid.
- B. reliable.
- C. robust.
- D. remittent.
- E. low in measurement error.

Answer: B (Measurement in Group Dynamics)

2.17. Ruth took the Group Process Skill Inventory (the GPSI) on October 10th. If she got the same score when she took the GPSI again on October 20th, her responses would suggest that the test

- A. is valid.
- B. is reliable.
- C. has adequate internal integrity.

D. possesses adequate structure.

Answer: B (Measurement in Group Dynamics)

2.18. This examination is a very good measure of people's knowledge of group dynamics. People who know the material get the questions correct, and those who don't tend to miss many items. This test is

A. sufficiently normed.

B. culturally biased.

C. unreliable.

D. high in validity.

E. low in both reliability and validity.

Answer: D (Measurement in Group Dynamics)

2.19. Interviews, surveys, and sociometry are examples of \_\_\_\_ techniques.

A. self-report

B. observational

C. correlational

D. case study

E. experimental

Answer: A (Measurement in Group Dynamics)

2.20. You are interested in studying the relationship between individual group members' political attitudes and their desire to be the leader of their group. You should probably use \_\_\_\_ measures.

A. self-report

B. participant observational

C. sociometric

D. archival

E. covert observational

Answer: A (Measurement in Group Dynamics)

2.21. Sociometry is generally used to measure

A. task performance.

B. group behavior.

C. leadership.

D. group goals.

E. group attraction structure.

Answer: E (Measurement in Group Dynamics)

2.22. Which is true?

A. A sociogram is a message of attraction sent from one member to another.

B. Sociometry yields information about specific individuals as well as group-level social network data.

C. Most researchers use observational methods, rather than self-report methods, when carrying out sociometric studies.

D. In general, the more decentralized the group the more likely one or two members will be sociometric stars.

Answer: C (Measurement in Group Dynamics)

2.23. I use such terms as "star," "gatekeeper," and "cliques," in my study of groups. I am probably conducting a(n) \_\_\_\_ study.

A. sociometric

B. survey

- C. meta-analytic
- D. experimental
- E. covert

Answer: A (Measurement in Group Dynamics)

- 2.24. A researcher investigates the relationship between cohesiveness and team performance by studying the 1960 Pittsburgh Pirates baseball team. This method is called
- A. experimentation.
  - B. self-report.
  - C. case study.
  - D. correlational.
  - E. observation.

Answer: C (Research Methods in Group Dynamics)

- 2.25. Janis used the \_\_\_\_ method to study decision making in groups.
- A. observational
  - B. case study
  - C. experimental
  - D. sociometric

Answer: B (Research Methods in Group Dynamics)

- 2.26. Instead of studying a group in the lab, I decide to observe groups in a natural setting. I am studying \_\_\_\_ groups.
- A. experimental
  - B. bona fide
  - C. transcendental
  - D. artificial
  - E. scapegoat

Answer: B (Research Methods in Group Dynamics)

- 2.27. I rarely participate in group activities, for I prefer to let members make all the decisions for themselves without input from me. I am a(n) \_\_\_\_ leader.
- A. autocratic
  - B. democratic
  - C. authoritarian
  - D. laissez-faire
  - E. transforming

Answer: D (Research Methods in Group Dynamics)

- 2.28. The Omegacons lost to the Devastators during a soccer competition. The Omegacon group members started to pick on and make fun of Billy, even though Billy was not responsible for the team's loss. Billy was a(n) \_\_\_\_ for this group.
- A. scapegoat
  - B. leader
  - C. outcast
  - D. fringer
  - E. jokester

Answer: A (Research Methods in Group Dynamics)

- 2.29. You randomly assign 40 groups to two conditions: 20 groups are told they failed a task, and 20 are told they did well. Next, you have them complete a questionnaire measure of cohesiveness. You are

carrying out a(n) \_\_\_\_ study.

- A. case
- B. experimental
- C. correlational
- D. observational
- E. archival

Answer: B (Research Methods in Group Dynamics)

2.30. Mark thinks that mixed-sex groups (ones with both males and females) make better decisions than same-sex groups. Therefore, he creates 10 mixed-sex groups and 10 same-sex groups, and asks them to answer a series of math problems. In this study, the dependent variable is

- A. the composition of the group (same-sex or mixed-sex).
- B. the quality of the group's decision.
- C. the size of the groups.
- D. the gender of the group members.
- E. held constant.

Answer: B (Research Methods in Group Dynamics)

2.31. Jill thinks that mixed-sex groups (ones with both males and females) make better decisions than same-sex groups. Therefore, she creates 10 mixed-sex groups and 10 same-sex groups, and asks them to answer a series of math problems. In this study, the independent variable is

- A. the composition of the group (same-sex or mixed-sex).
- B. the quality of the group's decision.
- C. the size of the groups.
- D. the gender of the group members.
- E. held constant.

Answer: A (Research Methods in Group Dynamics)

2.32. If one wishes to draw a cause-effect conclusion, then one should use \_\_\_\_ methods.

- A. case study
- B. structured
- C. observational
- D. experimental
- E. self-report

Answer: D (Research Methods in Group Dynamics)

2.33. Laboratory studies of group phenomena can be criticized most for

- A. failing to maintain control over irrelevant factors.
- B. studying behavior in relatively contrived settings.
- C. yielding correlational conclusions.
- D. demonstrating cause-effect relationships.

Answer: B (Research Methods in Group Dynamics)

2.34. Members of the Nortons, the corner boys studied by Whyte, derived their attitudes, interests, and values from the group. The Nortons is an example of a \_\_\_\_ group.

- A. secondary
- B. task-oriented
- C. reference
- D. sociometric

Answer: C (Research Methods in Group Dynamics)

- 2.35. Newcomb found that the students who changed the least when at Bennington were
- A. more frequently chosen by others as friendly.
  - B. more family-oriented.
  - C. very desirous of friendly relationships with other students.
  - D. cohesive as a subgroup.

Answer: B (Research Methods in Group Dynamics)

- 2.36. Correlational studies, relative to experiments
- A. do not yield much information about cause-effect relationships.
  - B. are often distorted by the Hawthorne effect.
  - C. require excessive manipulation of the group situation.
  - D. do not provide an index of the magnitude of the relationship between variables.

Answer: A (Research Methods in Group Dynamics)

- 2.37. Which correlation coefficient best indicates an inverse, or negative, relationship?

- A. -5.83
- B. .314
- C. 0.01
- D. -.85
- E. 1.34

Answer: D (Research Methods in Group Dynamics)

- 2.38. Jeni studies reactions to exclusion by having people imagine they cheated on a test and then indicating how they would feel about themselves in such a situation and the extent to which they would risk exclusion by undertaking such an act. Hers was a(n) \_\_\_\_ study.

- A. experimental
- B. case study
- C. investigative
- D. correlational

Answer: D (Research Methods in Group Dynamics)

- 2.39. You wish to determine, as precisely as possible, the strength of the relationship between two variables. You will most likely conduct a(n) \_\_\_\_ study.

- A. experimental
- B. case study
- C. investigative
- D. correlational

Answer: D (Research Methods in Group Dynamics)

- 2.40. A \_\_\_\_ perspective notes that individuals interact within the group but groups are also often nested within larger groups or organizations.

- A. sociometric
- B. cognitive
- C. multilevel
- D. diffuse

Answer: C (Research Methods in Group Dynamics)

- 2.41. Which is true?

- A. Researchers are not permitted to deceive the people who take part in research.
- B. Researchers are obligated to inform their subjects that they are being studied.
- C. An Institutional Review Board is responsible for reviewing research procedures.

- D. Covert observation raises fewer ethical issues than overt observation.
- E. All of the above are true.

Answer: C ((Research Methods in Group Dynamics))

2.42. I believe that groups work best when the members can set their own goals, for they become energized when they pick their own tasks and experience heightened enjoyment. My theory has elements of several theoretical approaches, but if you focus on the theory's most CENTRAL assumptions you would call it a(n) \_\_\_\_ theory.

- A. motivational and emotion
- B. systems
- C. cognitive
- D. biological
- E. analytic

Answer: A (Theoretical Perspectives)

2.43. According to Hofstede, in cultures marked by high levels of \_\_\_\_ members tend to act independently of one another.

- A. long-term orientation
- B. masculinity
- C. competition
- D. individualism
- E. emotionality

Answer: D (Theoretical Perspectives)

2.44. I use the Interaction Process Analysis in a study of groups and conclude that nearly 42% of behaviors occur in the positive behavior categories (1, 3, and 3) and that only 22% of the behaviors in the group can be coded in the questions categories (7, 8, 9). My theory has elements of several theoretical approaches, but if you focus on the theory's most CENTRAL assumptions you would call it a(n) \_\_\_\_ theory.

- A. motivation and emotion
- B. behavioral
- C. systems
- D. cognitive
- E. biological

Answer: B (Theoretical Perspectives)

2.45. I believe that the best way to improve groups is to reward the members when they perform well. I am a(n) \_\_\_\_ theorist.

- A. behavioral
- B. systems
- C. cognitive
- D. biological
- E. analytic

Answer: A (Theoretical Perspectives)

2.46. Dana is deciding which of two groups to join. To make her decision, Dana makes lists of the positives and the negatives of each. After looking over the list, she decides to join the group with the most appealing characteristics. This decision is most consistent with \_\_\_\_ theory.

- A. systems
- B. social exchange
- C. observational

- D. motivational
- E. autocratic

Answer: B (Theoretical Perspectives)

2.47. Which one is an example of a systems theory approach?

- A. Hofstede's theory of cultural dimensions
- B. social exchange theory
- C. an input-process-output model of group productivity
- D. self-categorization theory
- E. skinner's behaviorism

Answer: C (Theoretical Perspectives)

2.48. I believe that when people work in groups each member mentally sizes up every other member, and then lets those who seemed to know the most about the task at hand, or just seemed generally knowledgeable about groups, to have a larger say in the group's process. This theory probably has elements of several theoretical approaches, but if you focus on the theory's most CENTRAL assumptions you would call it a \_\_\_\_ theory.

- A. motivational
- B. behavioral
- C. systems
- D. cognitive
- E. biological

Answer: D (Theoretical Perspectives)

2.49. \_\_\_\_ psychologists believe that the social behaviors group members engage in today helped their ancestors survive in difficult, challenging environments.

- A. Motivational
- B. Behavioral
- C. Systems
- D. Cognitive
- E. Evolutionary

Answer: E (Theoretical Perspectives)

2.50. I am fascinated by how groups set up territories that they defend, and I'm convinced that this tendency is an ancient one: that it served humans well when they lived in small tribes, and so that those humans who were "territorial" tended to survive at higher rates than those who were not. I am probably a(n) \_\_\_\_ theorist.

- A. motivational
- B. behavioral
- C. systems
- D. cognitive
- E. evolutionary

Answer: E (Theoretical Perspectives)