

Chapter 2

1. It is important for the interviewer to be a skillful listener, interpreter, and questioner because these skills:

- A. encourage client participation
- B. promote information sharing
- C. are necessary for good documentation
- D. make termination easier

ANS: B PG: 22

2. Interviews have in common all of the following except:

- A. assessment
- B. shared interaction
- C. interdependence
- D. skillful interviewer

ANS: A PG: 23-24

3. The mental status examination and the intake interview are examples of:

- A. unstructured interviews
- B. motivational interviews
- C. strengths-based interviews
- D. structured interviews

ANS: D PG: 25

4. An important consideration regarding interview confidentiality is:

- A. access to information
- B. choice
- C. documentation
- D. case review

ANS: A PG: 26

5. Which of the following is not a scenario for case assignment:

- A. specialized professionals
- B. team approach
- C. supervisors
- D. intake interviewer as helper

ANS: C

PG: 29

6. Both positive and negative experiences with helping influence:

- A. a person's decision to get help
- B. where to go for help
- C. problem identification
- D. plan development

ANS: A

PG: 20

7. "I was dismayed by the situation Mary shared with me. Feeling powerless around males makes her withdrawn, shy, and easily frightened. I wonder if my impressions are exaggerated or if she feels this way around other women." This reaction is an example of:

- A. a content note
- B. process recording
- C. staff note
- D. summary recording

ANS: B

PG: 30

8. Among the reasons for case or staff notes is (are):

- A. describing client status
- B. confirming a specific service
- C. both A & B
- D. neither A nor B

ANS: C

PG: 32-33

9. Determining if sufficient information is available to establish eligibility is part of assessing information. A second part is deciding if:

- A. client strengths are sufficient
- B. additional information is necessary
- C. the client is motivated
- D. the client has any resources

ANS: B

PG: 28

10. Interviews can take place anywhere so setting is not important.

- A. True
- B. False

ANS: B

PG: 23