

Name _____

/test-bank-management-of-occupational-health-and-safety-7e-francis

Class _____

Date _____

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1. WHMIS legislation applies to which type of workplace hazards?

- a. biological hazards
- b. chemical hazards
- c. psychological hazards
- d. physical hazards

ANSWER:

b

2. Which of the following is NOT an employer general duty?

- a. appoint a competent supervisor
- b. prepare policies regarding workplace violence and workplace harassment
- c. appoint a Board of Directors
- d. inform supervisors and workers of possible hazards

ANSWER:

c

3. Which of the following provides guidelines for the presentation of information on chemical hazards in the workplace?

- a. the Chemical Recognition and Information System
- b. the Workplace Hazardous Materials Information System
- c. the Workers' Compensation Act
- d. the Dangerous Goods Act

ANSWER:

b

4. What are the two essential limitations on the right to refuse unsafe work outlined in OH&S Acts across Canada?

- a. There are no limits on the right to refuse unsafe work in Canadian jurisdictions.
- b. The worker has previously performed the task, or the refusal would place another person's safety in jeopardy.
- c. The employee works in a declared profession such as policing, or the refusal would place another person's safety in jeopardy.
- d. The task in question is a normal condition of employment, or the refusal would place another person's safety in jeopardy.

ANSWER:

d

5. Edwin is the owner of a chain of autobody shops in New Brunswick. He has been charged with criminal negligence causing death following a fatal incident at one of his shops. These charges have been laid under which of the following pieces of legislation?

- a. the Criminal Code of Canada
- b. the federal OH&S Act
- c. the New Brunswick OH&S Act
- d. the New Brunswick Crimes Act

ANSWER:

a

6. Ella and Anwar are certified members of the JHSC at an Ontario-based cleaning products manufacturer. Ella represents the management side and Anwar the employee side. When they noticed that there was a problem with the ventilation at their main plant they agreed to halt operations. Which of the following have Ella and Anwar enacted?

- a. a bilateral work stoppage
- b. a unilateral work stoppage

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- c. the right to refuse unsafe work
- d. a safety inspection

ANSWER: a

7. Which of the following systems for the classification and labelling of chemicals is being adopted by countries around the world?

- a. OSHA
- b. ISO
- c. CSA
- d. GHS

ANSWER: d

8. What is the term for the specific rules that are not legally enforceable unless referred to in a regulation or an act?

- a. codes
- b. standards
- c. enforcements
- d. guidelines and policies

ANSWER: d

9. Which of the following is a duty described under OH&S legislation to be undertaken because of a health and safety regulation?

- a. mandated duty
- b. general duty
- c. prescribed duty
- d. safety duty

ANSWER: c

10. Tim works at a machine shop. He notices that one of the guards on a grinder is very loose and not working properly. What duty does he have under OH&S legislation?

- a. tell his supervisor about the defective equipment
- b. start a stop work order
- c. fix the guard himself
- d. none, unless there is an incident

ANSWER: a

11. An employee expressed her concerns to her supervisor that the scaffolding she was working on for a painting job had several loose bolts. She was concerned for her safety and requested the supervisor's permission to stop working immediately. However, the supervisor insisted that she continue working. What employee right did the supervisor's behaviour violate?

- a. the employee's right to refuse unsafe work
- b. the employee's right to report unsafe conditions
- c. the employee's right to participate in health and safety programs
- d. the employee's right to a safe workplace

ANSWER: a

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12. What workers' rights are included in federal and provincial legislation?

- a. the right to know, the right to rehabilitation, and the right to refuse unsafe work
- b. the right to participate, the right to rehabilitation, and the right to refuse unsafe work
- c. the right to know, the right to participate, and the right to refuse unsafe work
- d. the right to know, the right to be compensated for injury, and the right to refuse unsafe work

ANSWER:

c

13. In which circumstances does a ministry inspector/officer get involved in a work refusal situation?

- a. when a worker identifies an unsafe work situation
- b. when a worker refuses to return to work after a full internal investigation has deemed there is no danger
- c. when a worker is told by the certified worker that he or she is endangered
- d. when a number of workers refuse to work

ANSWER:

b

14. Which of the following is a primary duty that is directly articulated in an OH&S Act?

- a. mandated duty
- b. general duty
- c. prescribed duty
- d. safety duty

ANSWER:

b

15. All Canadian OH&S legislation includes which of the following elements?

- a. Act, powers of enforcement, right to refuse, protection from reprisals, duties/responsibilities
- b. Act, regulations, guidelines, standards/codes
- c. Act, stakeholder enforcement, duties/responsibilities
- d. Act, right for referral, protection from reprisals, standards/codes

ANSWER:

a

16. D'Mari is a construction site supervisor on major commercial buildings. Part of his job is to follow provincial fire safety regulations. This is best described as which type of duty?

- a. mandated
- b. general
- c. safety
- d. prescribed

ANSWER:

d

17. What is the PRIMARY function of the joint health and safety committee?

- a. to communicate with the Ministry of Labour
- b. to provide a nonadversarial opportunity for labour and management to work together to create a safer workplace
- c. to conduct OH&S meetings
- d. to ensure that safety messages are communicated

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ANSWER: b

18. What is the most commonly found provincial requirement regarding which workplaces require a Joint Health and Safety Committee?

- a. workplaces with 10 or more employees
- b. workplaces with 15 or more employees
- c. workplaces with 20 or more employees
- d. workplaces with 25 or more employees

ANSWER: c

19. Sharon Nelson is the bakery manager and is a certified member of the JHSC at the grocery store where she works. According to legislation, which of the following employees must also be certified as a member of the JHSC?

- a. Phillippe Gagnon, the store manager
- b. Michelle Strickland, a full-time cashier
- c. Asmin Zahid, the accounting manager
- d. Brock Sutherland, the produce manager

ANSWER: b

20. Which of the following is a criticism that has been directed toward the Bill C-45 (Westray) legislation regarding corporate liability of OH&S?

- a. its use is highly varied across the country
- b. it is being used in place of OH&S legislation
- c. the law lacks “teeth” in practice
- d. there are too many charges being laid under the legislation

ANSWER: c

21. Lenny has just been promoted into a supervisory role at his work. Which of the following will be a new OH&S responsibility for him?

- a. advising workers about safety hazards
- b. proper use of safety equipment
- c. cooperating with health and safety policy
- d. taking all reasonable precautions to ensure his own safety and the safety of those affected by his work activities

ANSWER: a

22. A cleaning firm worker carelessly mixes bleach and a cleaning product while cleaning office tower washrooms. The mix results in toxic fumes that cause throat irritation to other cleaners. Which authority has jurisdiction over this incident?

- a. Workplace Safety Board
- b. Ministry of Environment
- c. Ministry of Labour
- d. Workers' Compensation Board

ANSWER: c

23. In OH&S terminology, which of the following is a person or company that oversees the construction of a project and

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is ultimately responsible for the health and safety of all workers?

- a. foreman
- b. constructor
- c. inspector
- d. supervisor

ANSWER: b

24. In *R. v. Midland Transport Ltd.* (1991), the New Brunswick Provincial Court held that the Transportation of Dangerous Goods Act is primarily for the protection of whom?

- a. workers
- b. shippers
- c. the general public
- d. carriers

ANSWER: c

25. The passing of Bill C-45 (Westray) legislation brought about changes to the Criminal Code introduced the notion of which of the following for the first time?

- a. corporate negligence
- b. corporate homicide
- c. corporate incompetence
- d. corporate manslaughter

ANSWER: b

26. The majority of Canadian workers are regulated by the federal Occupational Health and Safety Act.

- a. True
- b. False

ANSWER: False

27. Regulations are more specific than guidelines when describing rules.

- a. True
- b. False

ANSWER: False

28. Standards and codes provide practical guidance on the implementation of occupational health and safety practices.

- a. True
- b. False

ANSWER: True

29. Government jurisdictions within Canada are expected to update regulations and acts to comply with WHMIS 2015 up until 2018.

- a. True
- b. False

ANSWER: True

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30. The Ministry of Labour and the Ministry of the Environment may be called in to investigate the same incident involving release of a controlled substance.

- a. True
- b. False

ANSWER: True

31. Complying with standards, such as CSA Z1000-14, may help organizations demonstrate due diligence.

- a. True
- b. False

ANSWER: True

32. The Joint Health and Safety Committee helps to enact the internal responsibility system.

- a. True
- b. False

ANSWER: True

33. Charges of criminal negligence can be laid under the federal OH&S Act in Canada.

- a. True
- b. False

ANSWER: False

34. Veronica is a fire fighter. Under OH&S Acts across Canada she can never refuse unsafe work due to the nature of her job.

- a. True
- b. False

ANSWER: False

35. In some Canadian jurisdictions a certified worker member of the JHSC can stop work under the OH&S Act.

- a. True
- b. False

ANSWER: True

36. Compare and contrast the duties of employers/contractors with the duties of supervisors when it comes to occupational health and safety in their workplace.

ANSWER: *Compare = similarities*

Both share the general duty to take every reasonable precaution to ensure the protection of workers and both are responsible for informing workers of possible hazards and ensuring education, training, written instructions, and protective equipment are provided. Both are responsible for ensuring compliance with the OH&S Act and regulations. The involvement of supervisors in this general duty does not lessen the employer/contractor's responsibility for worker safety.

Contrast = differences

In addition to the general duties, employers/contractors have the primary duty for establishing and regularly reviewing an occupational health and safety policy, posting OH&S information, ensuring that supervisors are competent, and contacting the appropriate authorities as necessary (medical emergency, commencement of a project).

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In addition to the general duty, supervisors have the duty to supervise workers to ensure compliance with the OH&S Act and regulations and ensuring that they use/wear the provided safety equipment, devices, and clothing.

37. Describe CSA standard Z1000-14, then explain how it differs from a regulation and what is unique about it compared to other CSA standards.

ANSWER: CSA Z100-14: Occupational Health and Safety Management provides organizations with a model for implementing a health and safety program. Standards do not have the force of legislation but provide organizations with “best practices” and may provide the basis for a due diligence defence in the case of legal action. The original version of this standard CSAZ1000-06 is unique because for the first time, wide consultation and a consensus-based approach was used to develop an OH&S standard.

38. In Canada, there are some limitations on the right to refuse unsafe work. What are the two essential limiting conditions on the right to refuse? Provide an example of each.

ANSWER: Workers have the right to refuse unsafe aspects of their work unless that aspect

- 1) Is part of the normal conditions of the job, or
- 2) A refusal would place others' lives in jeopardy

A logger cannot refuse in general to cut down trees because felling trees is dangerous; felling trees is part of the normal conditions of employment in logging.

A firefighter cannot refuse to fight fires in general; fighting fires is part of normal aspects of that work and refusal could place lives in jeopardy.

39. What is an OH&S Act? How does an Act differ from a) OH&S regulations and b) OH&S guidelines/policies?

ANSWER: An OH&S Act is a federal, provincial, or territorial law that constitutes the basic regulatory mechanism for occupational health and safety. Alternatively, OH&S regulations explain how the general intent of the Act will be applied in specific circumstances. For instance, an Act will outline the powers of enforcement, the rights of workers, and various stakeholder duties. Safety regulations pertain to certain areas of practice, for instance fire safety regulations, first aid regulations, and machine guarding regulations. Typically, regulations are legally enforceable. Guidelines and policies are more specific rules that are not legally enforceable unless referred to in a regulation or Act.

40. Explain how HR professionals working in the organization's human resources department can assist their employer and the organization's supervisors and employees in complying with legislation dealing with controlled substances and the transportation of dangerous goods.

ANSWER: HR departments are most often called on to help to design and deliver WHMIS and TDG training to new and existing employees. They can also verify claims by job applicants that they have WHMIS and/or TDG training and experience in these areas by doing background and reference checks with training organizations and past employers. HR departments can work as part of an internal committee/task force to develop or update an occupational health and safety policy or policies for that specific workplace, which includes sections for WHMIS and TDG. They can keep WHMIS and TDG front of mind by creating/obtaining posters, videos, and other materials. HR professionals can serve on JHSC committees as management members, helping to investigate and remedy problems in these areas. In addition to supporting supervisors and employees, HR professionals should be aware of any WHMIS hazards in their own area, know how to read relevant labels, and read and act on relevant MSDSs. Finally, HR professionals have the same responsibility as all other employees to report any situation that is unsafe or where OH&S legislation pertaining to controlled substances or the transportation of dangerous goods is being contravened.

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41. MERS-coV is a new coronavirus that emerged in late 2012/early 2013; it has severe respiratory symptoms and can cause death in humans, similar to but not the same as the SARS virus. The virus seems to be concentrated in the Middle East, hence the acronym. You are the HR Director of a large international airline with flights to many destinations. A few of your flight attendants have refused to work on flights involving Middle East destinations, citing unsafe work conditions due to the closed circulatory air system of an airplane, which they believe increases the chance of getting the virus and becoming ill. They have asked to be given alternate assignments. What would you do?

ANSWER: The employees have taken the right step in notifying the employer of a health and safety concern. Because this is such a new virus, the existing data cannot establish whether employees are being exposed to higher risk than usual or whether the risk of being exposed to the MERS-coV is likely to result in illness. Therefore they are not on solid ground in claiming that being on a Middle East flight is “unduly hazardous.” Therefore, after reviewing and discussing the available information with them, you can refuse their request and compel them to return to work as assigned. You cannot fire, sanction, or discipline employees for raising health and safety concerns.

However, this does not mean that you should ignore their concerns. This new virus provides an opportunity to gather up-to-date information and review your existing health and safety control policies and procedures. As with any other virus, employees need to be educated and provided with specific information from specialists and experts concerning existing and emerging health and safety issues in their workplace. Employees need to be shown how to prevent unsafe conditions and provided with examples of safe work practices; this is a good opportunity to review existing procedures on minimizing transmission of any type of virus. Objective and immediate communication channels and staff forums need to be established to allow employees to talk about their concerns and the tasks they feel uncomfortable about carrying out. All fears, concerns, social issues, discomfort, biases, and beliefs need to be dealt with until the employees feel safe. The critical issue in this situation is that the employees were afraid to enter their workplace.

Additional twist: If you want to make this problem a bit more complicated, then make this a unionized workplace. This would then require the HR Director to coordinate information gathering and investigation with the union. In a unionized environment, you also run the risk of the problem spreading and the media learning about the work refusal.