## Chapter 01: Aspects of Medical-Surgical Nursing Linton: Medical-Surgical Nursing, 7th Edition

## **MULTIPLE CHOICE**

- 1. What provides direction for individualized care and assures the delivery of accurate, safe care through a definitive pathway that promotes the client's and the support persons' progress toward positive outcomes?
  - a. Physician's orders
  - b. Progress notes
  - c. Nursing care plan
  - d. Client health history

ANS: C

The nursing care plan provides direction for individualized care and assures the delivery of accurate, safe care through a definitive pathway that promotes the client's and the support persons' progress toward positive outcomes.

DIF: Cognitive Level: Comprehension REF: p. 2 OBJ: 1

TOP: Nursing Care Plan KEY: Nursing Process Step: Planning

MSC: NCLEX: Physiological Integrity: Reduction of Risk

- 2. The nurse is performing behaviors and actions that assist clients and significant others in meeting their needs and the identified outcomes of the plan of care. What is the correct term for these nursing behaviors?
  - a. Assessments
  - b. Interventions
  - c. Planning
  - d. Evaluation

ANS: B

Caring interventions are those nursing behaviors and actions that assist clients and significant others in meeting their needs and the identified outcomes of the plan of care.

DIF: Cognitive Level: Comprehension REF: p. 3 OBJ: 1

TOP: Interventions KEY: Nursing Process Step: Planning

MSC: NCLEX: Physiological Integrity: Reduction of Risk

- 3. The nurse understands the importance of being answerable for all actions and the possibility of being called on to explain or justify them. What term best describes this concept?
  - a. Reliability
  - b. Maturity
  - c. Accountability
  - d. Liability

ANS: C

Accountability means that a person is answerable for his or her actions and may be called on to explain or justify them.

DIF: Cognitive Level: Comprehension REF: pp. 6-7 OBJ: 3 | 5 | 7 TOP: Accountability KEY: Nursing Process Step: N/A

MSC: NCLEX: Physiological Integrity: Reduction of Risk

## **MULTIPLE RESPONSE**

- 1. The nurse manager is providing an inservice about conflict resolution. What modes of conflict resolution should be addressed? (*Select all that apply*.)
  - a. Suppression
  - b. Accommodation
  - c. Compromise
  - d. Avoidance
  - e. Collaboration
  - f. Competition

ANS: B, C, D, E, F

The modes of conflict resolution include accommodation, collaboration, compromise, avoidance, and competition.

DIF: Cognitive Level: Knowledge REF: p. 7|p. 8|Table 1.1

OBJ: 7 TOP: Conflict Resolution KEY: Nursing Process Step: N/A

MSC: NCLEX: N/A

- 2. What are the characteristics of an effective leader? (Select all that apply.)
  - a. Effective communication
  - b. Rigid rules and regulations
  - c. Delegates appropriately
  - d. Acts as a role model
  - e. Consistently handles conflict
  - f. Focuses on individual development

ANS: A, C, D, E

Characteristics of an effective leader include effective communication, consistency in managing conflict, knowledge and competency in all aspects of delivery of care, effective role model for staff, uses participatory approach in decision making, shows appreciation for a job well done, delegates work appropriately, sets objectives and guides staff, displays caring, understanding, and empathy for others, motivates and empowers others, is proactive and flexible, and focuses on team development.

DIF: Cognitive Level: Comprehension REF: p. 6 OBJ: 5

TOP: Leadership KEY: Nursing Process Step: N/A MSC: NCLEX: N/A

## **COMPLETION**

1. \_\_\_\_\_ is defined as the process by which information is exchanged between individuals verbally, nonverbally, and/or in writing or through information technology.

ANS:

Communication

Communication is defined as the process by which information is exchanged between individuals verbally, nonverbally, and/or in writing or through information technology.

	e e	REF: p. 2 KEY: Nursing Proce	OBJ: 2 ss Step: N/A
2.	is the collection and processin client's health status.	ng of relevant data f	or the purpose of appraising the
	ANS: Assessment		
	Assessment is the collection and processing of relevant data for the purpose of appraising the client's health status.		
	DIF: Cognitive Level: Knowledge R TOP: Assessment KEY: Nursing Process	REF: p. 2 s Step: N/A	OBJ: 1   2 MSC: NCLEX: N/A
3.	is concerned with the ethical questions that arise in the context of health ca		
	ANS: Bioethics		
	Bioethics is concerned with the ethical questions that arise in the context of health care.		
	DIF: Cognitive Level: Knowledge R TOP: Bioethics KEY: Nursing Process		OBJ: 3 MSC: NCLEX: N/A
4.	Place the corresponding letter to each stage of conflict in the correct order		
	ANS: CBDA		
	The stages of conflict in order are frustration, conceptualization, action, and outcomes.		
	DIF: Cognitive Level: Comprehension R TOP: Conflict KEY: Nursing Process	REF: p. 7 s Step: N/A	OBJ: 7 MSC: NCLEX: N/A
5.	Place the corresponding letter to each key order (Place the events in the with a space or punctuation. Example: AE a. Negotiate a plan. b. Clarify values. c. Ask if it is an ethical dilemma. d. Verbalize the problem. e. Gather information.	appropriate seque	

- f. Identify possible courses of action.
- g. Evaluate the plan over time.

ANS:

**CEBDFAG** 

The key step of solving an ethical dilemma in order are ask the question, is it an ethical dilemma, gather information, clarify values, verbalize the problem, identify possible course of action, negotiate a plan, and evaluate the plan over time.

DIF: Cognitive Level: Analysis REF: p. 4 OBJ: 3
TOP: Ethical Dilemma KEY: Nursing Process Step: N/A

MSC: NCLEX: N/A