

Multiple Choice

1. Providing fair treatment, access, opportunity, and advancement for all people, while at the same time striving to identify and eliminate barriers that have prevented the full participation of some groups, is referred to as:

- A) equality.
- B) equity.
- C) inclusion.
- D) procedural fairness.

Ans: B

Complexity: Easy

A-head: Diversity, Equity, and Inclusion Defined

Subject: Chapter 2

2. A strategically driven process whose emphasis is on building skills and creating policies that will address the changing demographics of the workforce and patient population is called:

- A) cultural competency.
- B) diversity management.
- C) inclusion.
- D) situational equality.

Ans: B

Complexity: Easy

A-head: Diversity Management

Subject: Chapter 3

3. The ongoing commitment or institutionalism of appropriate practice and policies for diverse populations is referred to as:

- A) inclusion.
- B) cultural competency.
- C) linguistic competency.
- D) diversification.

Ans: B

Complexity: Easy

A-head: Cultural Intelligence and Cultural Humility

Subject: Chapter 3

4. What is it called when a person limits his or her processing of information by only paying attention to certain select information based on prior experience, beliefs, or attitudes?

- A) Dual stimulation
- B) Cognitive deficit
- C) Selective perception
- D) Reverse filtering
- E) Registration

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Final

Ans: C

Complexity: Easy

A-head: Perception

Subject: Chapter 4