

Chapter 01 Essay Questions

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- 1  Sometimes, people who are promoted to supervision from front line positions fail in their new jobs. What personal traits and skills might predict success for a supervisor?

Answer:

- 2  Managers at all levels share some commonalities. How do the traits, skills, and functions of a front line supervisor distinguish him or her from other managers?

Answer:

- 3  What do demographic, economic, and cultural changes require supervisors to know in order to be successful today?

Answer:

- 4  Why is it important today for supervisors to be technologically savvy?

Answer: