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Organizational Behavior in Health Care, Fourth Edition Borkowski Chapter 2 Quiz

## Chapter 2: Diversity, Equity and Inclusion in Health Care

## True/False

1. According to the Institute of Medicine, research demonstrates that there are no variations in the rates of medical procedures by race and that all patients receive equal treatment.

<Answer: False>

<Complexity: Moderate>

<Subject: Diversity Issues within the Clinical Setting, Chapter 2>

2. Due to the extensive training physicians receive in the care and management of geriatric patients, ageism is not an issue in the health care industry.

<Answer: False>

<Complexity: Easy>

<Subject: Age, Chapter 2>

3. Over the next 50 years, White non-Hispanics are expected to be the fastest growing segment of the population.

<Answer: False>

<Complexity: Easy>

<Subject: Changing U.S. Population, Chapter 2>

4. People identifying as Asian, Hispanic or African American reported communication difficulties with their physician more often than white patients.

<Answer: True>

<Complexity: Moderate> <Subject: Race, Chapter 2>

> 5. Those identifying as LGBTQ experience similar health outcomes to others when you control for age and race:

<Answer: False>

<Complexity: Moderate>

<Subject: Gender, Chapter 2>

6. Diversity technically only refers to the following categories in the workplace: Age, gender and race.

<Answer: False>

<Complexity: Easy>

<Subject: Diversity, Equity and Inclusion Defined, Chapter 2>

## **Multiple Choice**

7. Provisions from which piece of legislation, such as Medicare's increased focus on chronic disease prevention, new models of care for reducing re-hospitalizations, improved care coordination, and annual screening for cognitive impairment will assist with changing attitudes toward elderly patients?
<ul> <li>[1] The 2010 Affordable Care Act</li> <li>[2] The Emergency Medical Treatment and Active Labor Act</li> <li>[3] The Health Insurance Portability and Accountability Act</li> <li>[4] The Medicare Prescription, Improvement, and Modernization Act</li> </ul>
<answer: 1=""> <complexity: easy=""> <subject: 2="" age,="" chapter=""></subject:></complexity:></answer:>
8. The way one dresses to demonstrate their gender is an example of: [1] Sexual Orientation [2] Biological sex [3] Gender Identity [4] Gender Expression
<answer: 4=""> <complexity: easy=""> <subject: 2="" chapter="" gender=""></subject:></complexity:></answer:>
<ul> <li>9. The act of creating environments in which any individual or group can feel welcomed respected, and supported and can fully participate refers to:</li> <li>[1] Diversity</li> <li>[2] Equity</li> <li>[3] Equality</li> <li>[4] Inclusion</li> </ul>
<answer: 4=""> <complexity: easy=""> <subject: 2="" chapter="" gender=""></subject:></complexity:></answer:>
10 refers to the concept that we may treat people differently based on certain physical characteristics, often without us realizing it. [1] Implicit bias [2] Equity

- [3] Cognitive Dissonance
- [4] Inclusion
  - <Answer: 2>

  - <Complexity: Easy> <Subject: Defining Diversity, Equity & Inclusion Chapter 2>